71 Years

FAMILY SERVICE CENTRE

Adoption

Balmandal

Educational Sponsorship

Family Health

Udaan Project

Nutrition for TB Patients

Higher Education

Medical Assistance

Our Waste, Our Responsibility

Self Help Group

Senior Citizens

Temporary Family Care



Family Service Centre

ANNUAL REPORT 2025-2026








Welcome
Maam












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Content Overview

Chairperson's Message 04

Through the Honorary Director's Lens 04

Through the Joint Directors' Lens 05

Areas of Intervention and Testimonies of Change & Impact 07

Professional Development and Organizational Strengthening 30

Sponsor Engagement & Special Tributes 31

Expressions of Gratitude & Appreciation 32

Strengthening Partnerships and Expanding Opportunities 34

Networking and Partnership 35

Donors Support 36

Students' Field Work Placement 37

Credibility Alliance 38

Accounts 42

Managing Committee

1 Archbishop John Rodrigues
President

2 Ms. Sabeena Gonsalves
Vice President

3 Dr. Lidwin Dias
Chairperson

4 Ms. Nirmala Fernandes
Hon. Secretary

5 Ms. Greta Lopes
Hon. Treasurer

6 Dr. Nilima Mehta
Member & Honorary Director

7 Dr. Geeta Balakrishnan
Member

8 Dr. Rahul Verma
Member

9 Ms. Anisha Johri
Member

10 Fr. Emmanuel K.T.
Member

11 Mrs. Sangita Rajesh Gala
Member

12 Fr. Constancio Noronha
Member

13 Dr. Ronald Yesudhas
Member

14 Mr. Vijendra Singh
Member



The Family Service Centre Team

Joint Directors:

Ms. Sheetal Rebello

Ms. Avanti More

Program Officers:

Ms. Hema Garea

Ms. Minal Rodrigues

Ms. Neeta Phale

Ms. Nilam Shedge (Left December 2025)

Ms. Shweta Moses

Ms. Valencia Monteiro

Administrative Staff:

Ms. Rosemary Lobo
(Accountant) (Left October 2025)

Mr. Ravishankar Varne
(Account Assistant)

Ms. Swapnali Gund
(Office Assistant)

Community Health Workers:
Para Professionals

Ms. Triza Fernandes

Ms. Pradnya Chawle

Ms. Prema Gabru

Ms. Vandana Bhosale

Ms. Padma Gaikwad

Balwadi/Study Class/ Tailoring /ANC-PNC/Tuberculosis:

Ms. Meera Jadhav

Ms. Flevina Gonsalves

Ms. Kausar Shaikh

Ms. Kshitija Mohite

Ms. Vishakha Raut

Ms. Ahmedi Shaikh

Ms. Pramila Darja

Ms. Shakuntala Mourya

Ms. Shifa Shaikh



Family Service Centre: Empowering Lives, Strengthening Communities

Established in 1955, the Family Service Centre (FSC) completes 71 years of dedicated service towards strengthening families, protecting children, and empowering vulnerable communities. From its beginnings as a volunteer-led initiative, FSC has grown into a well-established civil society organisation working with children, women, families, and communities in Colaba, Cuffe Parade, and Uttan.

Over the years, FSC has continuously responded to changing community needs by developing relevant and sustainable programmes. Rooted in the values of compassion, dignity, and empowerment, FSC transitioned in the 1990s from a welfare-based approach to a rights-based model of development, recognising community members as active partners in their own growth. This approach continues to guide its work in child protection, family strengthening, education, and community development.

FSC's commitment to excellence has been recognised through the Ahilyadevi Holkar Award by the Government of Maharashtra. FSC is also an accredited member of the Credibility Alliance.

With the guidance of His Excellency Archbishop John Rodrigues, Archbishop of Bombay, and the support of the Managing Committee, staff, volunteers, donors, and partners, FSC continues to build on its legacy of service while responding to evolving social challenges with commitment and purpose.

Vision

Empowering the family, the core unit of society, by creating an enabling and supportive environment and providing counselling and developing positive human values.

Mission

To be leaders in sustainable and replicable best practice model of alternative care in India, with interface between various stakeholders

Chairperson's Message



Family Service Centre remains deeply committed to community development, with a focus on empowering individuals to bring about positive change from within. With the goal of building a self-reliant community, the Centre provides children, women, youth, and adults with opportunities, support, and motivation to reach their full potential through various programs, including Reproductive and Child Health, Antenatal Care, Postnatal Care, Balwadi, Balmandal, Sponsorship, Bal Sangopan, Adoption, and Foster Care.

This Annual Report reflects the unwavering efforts of our Joint Directors, dedicated staff, and all stakeholders who work closely with FSC to strengthen and realize this vision. I would like to acknowledge the tireless and committed work of our Joint Directors, Ms. Sheetal Rebello and Ms. Avanti More, along with all our Program Officers, Social Workers, Accountants and support staff.

Sincere appreciation to the Managing Committee Members for their dedicated service, guidance, and continuous efforts in fundraising. Special thanks to Ms. Anisha Johri for the funds raised through the Mumbai Marathon. Our sincere thanks also go to all our well-wishers and benefactors, who continue to support us both financially and in kind. Your generosity and belief in our work inspire us every day.

I thank Almighty God for His continuous blessings and guidance throughout the year. It is through this divine support that we have remained focused and committed to our vision: Empowering the family as a core unit of our society by creating an enabling and supportive environment, offering counselling, and fostering positive human values.

With gratitude and hope,

Dr. Lidwin Dias
Chairperson

Through the Honorary Director's Lens



It is a matter of great pride and privilege to be part of Team FSC and to witness the meaningful difference we continue to make in the lives of families and children in need. Guided by our commitment to dignity, equality, justice and empowerment, we move forward with renewed hope and purpose. I am truly proud to be part of FSC and grateful to every member, partner and supporter who contributes to this shared journey of service and transformation.

Best Regards

Dr. Nilima Mehta
Honorary Director

Through the Joint Directors' Lens



"FSC's vision remains constant, but the way we respond must evolve with the changing needs of society—with the aim of bringing meaningful change to people's lives, supporting their holistic development, and contributing to a stronger society."

As we look back on the year gone by, we are grateful for the opportunity to deepen our understanding of the needs, aspirations, and changing realities of the communities we serve. Throughout the year, FSC's work continued to evolve in response to these realities, while remaining firmly rooted in our commitment to the well-being, dignity, and empowerment of children, families, and communities.

We are particularly encouraged by the new initiatives that emerged from our engagement with the community. Chai Pe Charcha created a welcoming space for senior citizens to connect, learn, share experiences, and remain active and engaged. Our Waste, Our Responsibility encouraged children and families to recognise their shared responsibility towards the environment and take collective action. The Street Theatre initiative provided children with a platform to discover their voices, build confidence, express their creativity, and raise awareness about issues that matter to their communities. These initiatives reflect our continued endeavour to identify emerging needs and translate our understanding of the community into meaningful and relevant action.

Our commitment to the well-being of those we serve also extends to the everyday choices made through our programmes. Through Label Padho India, we became more conscious of making informed and healthier choices when providing nutrition to our beneficiaries. We made a deliberate effort to select nutritious food products, recognising that these choices go beyond immediate well-being and can also create greater awareness among children, families, and communities about healthy living and informed decision-making.

This year also saw FSC strengthen its network and collaborations with organisations, institutions, and community partners. These partnerships brought additional expertise, resources, and opportunities to FSC's programmes, enabling us to introduce new activities, strengthen existing interventions, and respond more effectively to the diverse needs of the communities we serve. FSC value these collaborations not only for the resources and expertise they bring, but also for the opportunities they create to learn, innovate, and build programmes that are more sustainable and responsive.

An important aspect of FSC's work this year has been recognising the changing dynamics within families and communities, particularly the gaps that can emerge between generations. As society evolves, each generation encounters its own experiences, expectations, and challenges. Through FSC's programmes and community engagement, it has continued to create opportunities for greater understanding and connection across generations, while also addressing some of the challenges that may arise from changing relationships and expectations. We see this as an important part of strengthening families and building communities where different generations can connect, understand, respect, and support one another.

The impact of FSC's work cannot be measured only through numbers and activities. It is also reflected in the stories of change shared by those it served.

The testimonials featured in this report offer glimpses into how programmes have contributed to greater confidence, access to opportunities, improved well-being, stronger families, and more connected communities. These voices inspire us to continue learning, adapting, and strengthening FSC's interventions.

None of this would be possible without the commitment and dedication of FSC's Programme Officers, Para-professionals, Community Health Workers, and Administrative Team. Their perseverance, compassion, and commitment—often working quietly behind the scenes—are at the heart of programmes. We deeply value their efforts and the care with which they engage with children, families, and communities every day.

We are equally grateful for the guidance and encouragement of Managing Committee members, whose continued support helps us navigate challenges, reflect on our work, and strengthen our programmes. We extend our special appreciation to Chairperson, Vice President, and Hon. Treasurer for their valuable guidance, thoughtful insights, and constant encouragement throughout the year.

Our heartfelt thanks also go to our donors, sponsors, partners, well-wishers, volunteers, and supporters. Their trust in our work enables us to reach more people, respond to emerging needs, and create opportunities for lasting change.

We would like to express our special appreciation to Chance auf Leben e.V., Germany and Wide Horizon for Children, USA for their continued trust in FSC and their steadfast support, particularly during the FCRA renewal period and thereafter. Their continued communication with FSC during a challenging and uncertain time, and their trust & commitment to supporting our work by providing funds once the process progressed, have been deeply encouraging to us. Their confidence in FSC's work and their continued partnership have strengthened our resolve to remain committed to the communities we serve. We are truly grateful for their patience, understanding, and belief in the mission of the FSC.

We also extend our sincere appreciation to R. K. Khanna & Associates, auditors, for their professional guidance, support, and contribution to ensuring sound financial and organisational practices.

As we look ahead, we remain committed to understanding the realities of the communities FSC serve, strengthening what works, building meaningful partnerships, and responding thoughtfully to emerging needs. Guided by its vision and grounded in the realities of a changing society, we will continue to strive towards programmes that are relevant, responsive, inclusive, and meaningful to the children, families, and communities we work with.

We move forward with gratitude for the journey so far, appreciation for everyone who has walked alongside us, and renewed hope and commitment to creating meaningful and lasting change.

Sheetal Rebello & Avanti More

Joint Directors

Areas of Intervention and Testimonies of Change & Impact

Through the voices and experiences of the individuals and communities served by FSC, these testimonies reflect the meaningful change and impact of its interventions.

*(**Note:** Testimonials and photographs featured in this Annual Report are published with the consent of the individuals concerned and are used for reporting and documentation purposes.)*

Educational Sponsorship

The Educational Sponsorship Programme of the FSC aims to support children from economically disadvantaged families by ensuring continuity of education and creating opportunities for their overall growth and development. The programme adopts a holistic approach by addressing not only educational needs but also the social, emotional, and family-related factors that influence a child's well-being.

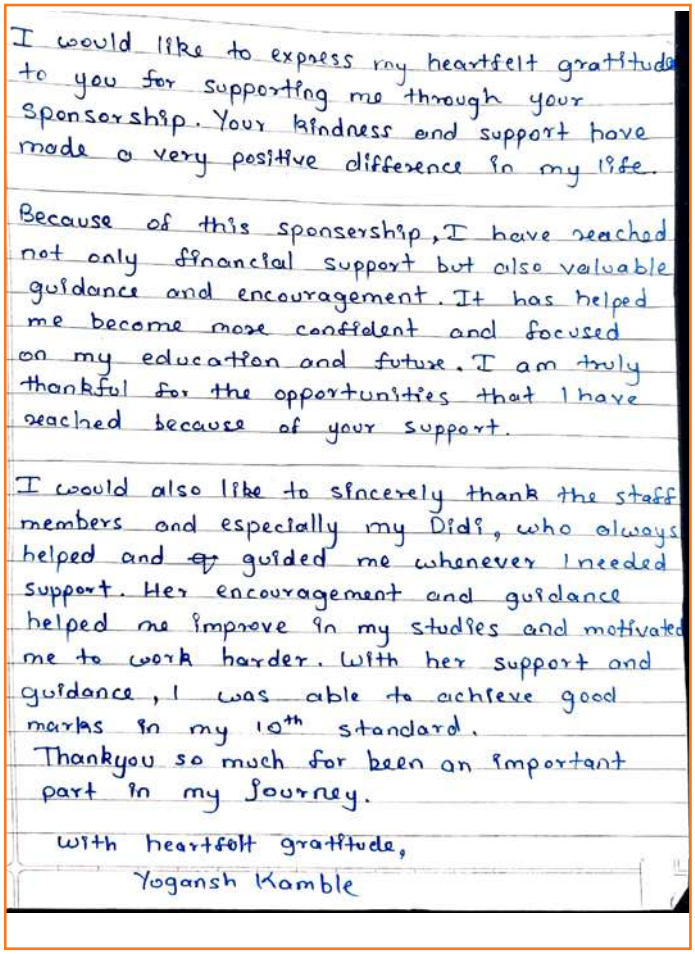
During the year, the programme supported around 409 children and their families across Colaba, Cuffe Parade, and Uttan communities. With the support of Chance auf Leben e.V., Germany, FSC also extended educational support to 20 tribal girl children, enabling them to continue their education and pursue future opportunities.

Through sustained engagement with children and families, FSC continues to strengthen access to education, encourage parental involvement, and promote a supportive environment where children can learn, grow, and achieve their potential.

Focus Areas	Key Activities
Educational Support & Continuity	Educational assistance to support school-related needs and regular follow-ups with children and families.
Child and Family Well-being	Counselling, home visits, and need-based support for educational, social, emotional, and family concerns
Holistic Development	Awareness sessions and activities on child rights, health and hygiene, gender equality, child protection, parenting, study skills, time management, and life skills.
Inclusion and Collaboration	Support for vulnerable children, including tribal girls, and awareness initiatives in collaboration with partner organisations.



Educational Sponsorship

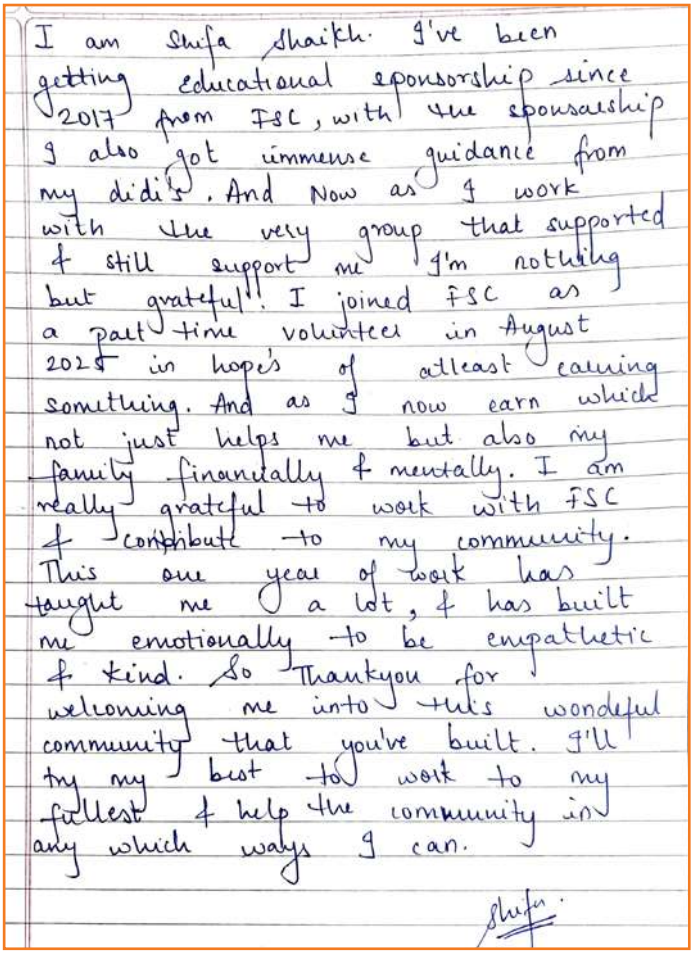


I would like to express my heartfelt gratitude to you for supporting me through your Sponsorship. Your kindness and support have made a very positive difference in my life.

Because of this sponsorship, I have reached not only financial support but also valuable guidance and encouragement. It has helped me become more confident and focused on my education and future. I am truly thankful for the opportunities that I have reached because of your support.

I would also like to sincerely thank the staff members and especially my Didi, who always helped and ~~of~~ guided me whenever I needed support. Her encouragement and guidance helped me improve in my studies and motivated me to work harder. With her support and guidance, I was able to achieve good marks in my 10th standard.
Thankyou so much for been an important part in my journey.

With heartfelt gratitude,
Yogansh Kamble



I am Shifa Shaikh. I've been getting educational sponsorship since 2017 from FSC, with the sponsorship I also got immense guidance from my didi's. And Now as I work with the very group that supported & still support me I'm nothing but grateful. I joined FSC as a part time volunteer in August 2025 in hope's of atleast earning something. And as I now earn which not just helps me but also my family financially & mentally. I am really grateful to work with FSC & contribute to my community. This one year of work has taught me a lot, & has built me emotionally to be empathetic & kind. So Thankyou for welcoming me into this wondeful community that you've built. I'll try my best to work to my fullest & help the community in any which ways I can.

Shifa.

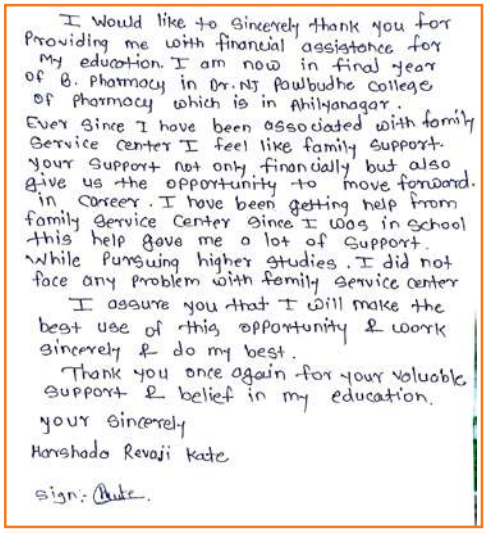
Higher Education

The Higher Education Support Programme enables academically deserving students from economically disadvantaged backgrounds to pursue higher education by reducing financial barriers and providing counselling, career guidance, and mentorship.

During the year, seven students received financial assistance to pursue courses in Computer Science, Sports and Entertainment Management, Engineering, Occupational Therapy, Physiotherapy, and Nursing. Scholarship support was provided through the Shri Tokershi Velji Vaghani Manav Rahat Nidhi Trust, Tata Mumbai Marathon and the Prof. Dr. Uli Steinau Scholarship for Medical Girl Students' Education. To ensure transparency and accountability, scholarship amounts were transferred directly to the respective educational institutions.

The programme also celebrated significant milestones, with students successfully completing courses in Occupational Therapy, Physiotherapy, Master's in Pharmacy, and Sports and Entertainment Management, with one graduate securing employment as a Fitness Trainer. These achievements reflect the programme's role in empowering young people to pursue higher education and build sustainable careers.

Higher Education



I would like to Sincerely thank you for Providing me with financial assistance for My education. I am now in final year of B. Pharmacy in Dr. NJ Pawbudhe College of Pharmacy which is in Ahilyanagar. Ever Since I have been associated with family Service Center I feel like family support. Your Support not only financially but also give us the opportunity to move forward. in Career. I have been getting help from family Service Center Since I was in School this help gave me a lot of Support. While Pursuing higher studies. I did not face any problem with family Service center

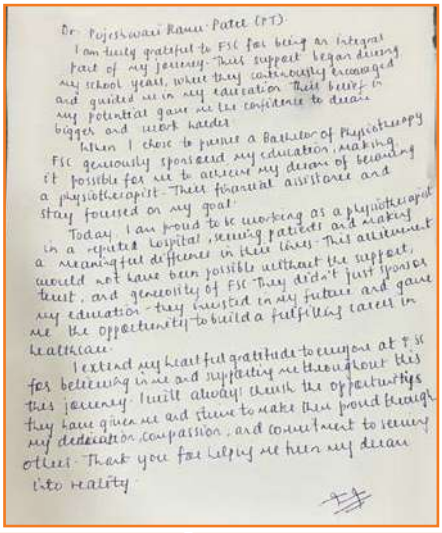
I assure you that I will make the best use of this opportunity & work sincerely & do my best.

Thank you once again for your valuable support & belief in my education.

your Sincerely

Harshada Revaji Kate

sign: Kate.



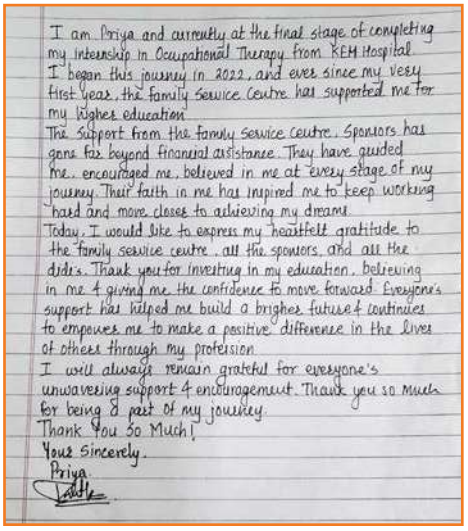
Dr. Rajeshwari Ramu Patel (PT)

I am truly grateful to FSC for being an integral part of my journey. Their support began during my school years, when they continuously encouraged and guided me in my education. Their belief in my potential gave me the confidence to dream bigger and work harder.

When I chose to pursue a Bachelor of Physiotherapy FSC generously sponsored my education, making it possible for me to achieve my dream of becoming a physiotherapist. Their financial assistance and constant encouragement helped me stay focused on my goal.

Today, I am proud to be working as a physiotherapist in a reputed hospital, serving patients and making a meaningful difference in their lives. This achievement would not have been possible without the support, trust, and generosity of FSC. They didn't just sponsor my education - they invested in my future and gave me the opportunity to build a fulfilling career in healthcare.

I extend my heartfelt gratitude to everyone at FSC for believing in me and supporting me throughout this journey. I will always cherish the opportunities they have given me and strive to make them proud through my dedication, compassion, and commitment to serving others. Thank you for helping me turn my dream into reality.



I am Priya and currently at the final stage of completing my Internship in Occupational Therapy from KEM Hospital. I began this journey in 2022, and ever since my very first year, the family Service Centre has supported me for my higher education.

The support from the family service centre, Sponsors has gone far beyond financial assistance. They have guided me, encouraged me, believed in me at every stage of my journey. Their faith in me has inspired me to keep working hard and move closer to achieving my dreams.

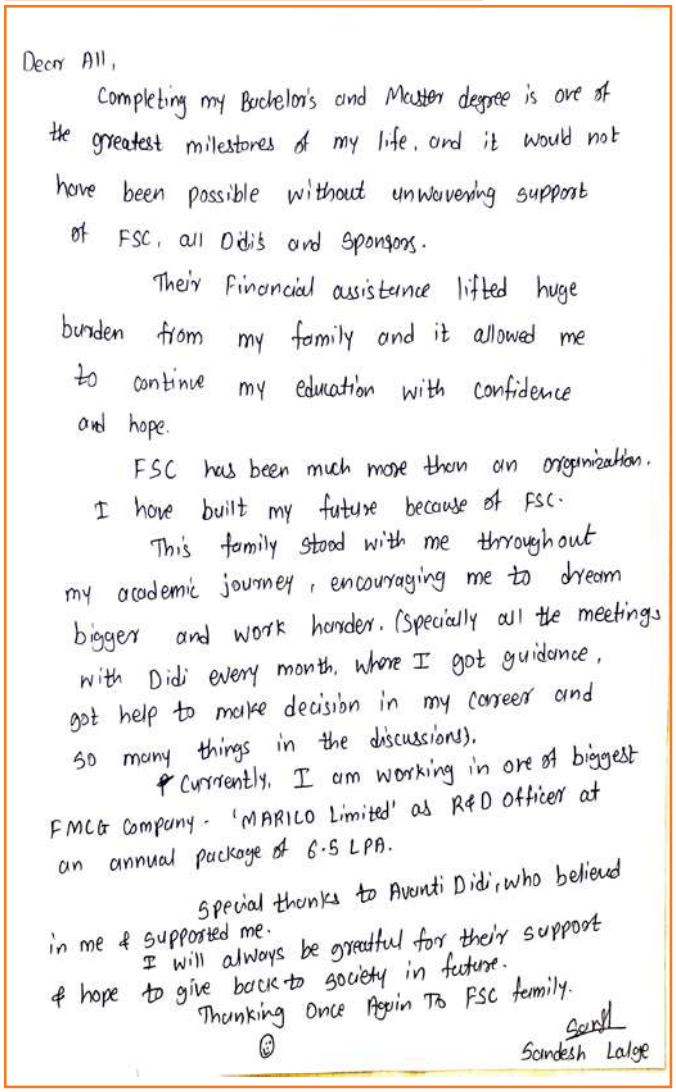
Today, I would like to express my heartfelt gratitude to the family service centre, all the sponsors, and all the didi's. Thank you for investing in my education, believing in me & giving me the confidence to move forward. Everyone's support has helped me build a brighter future & continues to empower me to make a positive difference in the lives of others through my profession.

I will always remain grateful for everyone's unwavering support & encouragement. Thank you so much for being a part of my journey.

Thank You So Much!

Yours Sincerely.

Priya



Dear All,

Completing my Bachelor's and Master degree is one of the greatest milestones of my life, and it would not have been possible without unwavering support of FSC, all Didi's and Sponsors.

Their Financial assistance lifted huge burden from my family and it allowed me to continue my education with confidence and hope.

FSC has been much more than an organization. I have built my future because of FSC.

This family stood with me throughout my academic journey, encouraging me to dream bigger and work harder. (Specially all the meetings with Didi every month, where I got guidance, got help to make decision in my career and so many things in the discussions).

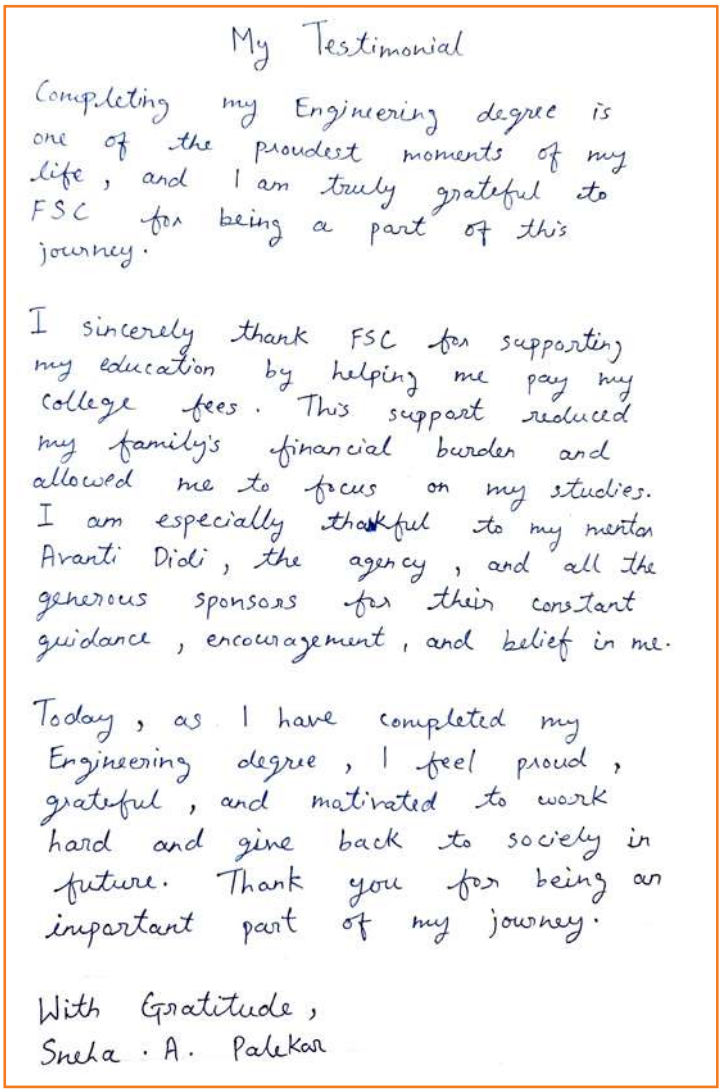
Currently, I am working in one of biggest FMCG Company - 'MARICO Limited' as R&D officer at an annual package of 6.5 LPA.

Special thanks to Avanti Didi, who believed in me & supported me.

I will always be greatful for their support & hope to give back to society in future.

Thanking Once Again To FSC family.

Sandesh Lalge



My Testimonial

Completing my Engineering degree is one of the proudest moments of my life, and I am truly grateful to FSC for being a part of this journey.

I sincerely thank FSC for supporting my education by helping me pay my college fees. This support reduced my family's financial burden and allowed me to focus on my studies. I am especially thankful to my mentor Avanti Didi, the agency, and all the generous sponsors for their constant guidance, encouragement, and belief in me.

Today, as I have completed my Engineering degree, I feel proud, grateful, and motivated to work hard and give back to society in future. Thank you for being an important part of my journey.

With Gratitude,

Sneha . A. Palekar

Career Guidance and Personality Development Camp

A Career Guidance and Personality Development Camp was organised for sponsored and community students studying in Standards IX to XII from Colaba, Cuffe Parade, and Uttan. The programme aimed to assist students in making informed educational and career choices while strengthening essential competencies for their personal and professional development. The Career Guidance sessions provided information on various educational and career pathways available after Standards X and XII and encouraged students to consider their interests, abilities, aptitude, and aspirations while planning their future.

The Personality Development sessions focused on enhancing self-awareness, communication, confidence, leadership, teamwork, and decision-making skills. Through interactive sessions on goal setting, SWOT analysis, time management, body language, and social etiquette, students were encouraged to identify their strengths and areas for improvement. The programme enabled participants to develop greater clarity and confidence regarding their future goals and strengthened their preparedness for personal and professional growth.



Krantijyoti Savitribai Phule Bal Sangopan Yojana Foster Care Programme Implemented By The Department Of Women And Child Development, Government Of Maharashtra

The Krantijyoti Savitribai Phule Bal Sangopan Yojana (BSY) provides financial assistance and support to children who are unable to receive adequate parental care due to circumstances such as parental illness, death, separation, abandonment or other vulnerable situations.

Following the restructuring of the scheme by the DWCD, which involved changes in the implementation of the scheme and the empanelment of new partner organisations, the existing arrangement was revised. Under the earlier arrangement, FSC supported beneficiaries by maintaining and submitting details of eligible children, facilitating the payment process, and providing counselling and guidance to children and families, with financial assistance credited directly to beneficiaries' accounts by the Government.

As part of the restructuring, FSC and four other organisations received communication from the Government stating that their approval to implement the BSY scheme was discontinued. FSC, along with the other organisations, has since been coordinating with the concerned authorities to seek clarity and ensure continuity of support for existing beneficiaries. During this transition, FSC supported children and families with documentation, communication with the concerned authorities, and understanding of the revised process.

Even after the transition, several beneficiaries continue to approach FSC for guidance, counselling and psychosocial support. FSC remains committed to supporting vulnerable children and families by addressing their ongoing needs and facilitating access to appropriate services and resources.

Temporary Family Care

Temporary Family Care is an important component of family-based and alternative care, providing children in need of care and protection with a safe, stable, and nurturing family environment on a temporary basis. Facilitated through the DCPU and approved by the CWC, it enables children to receive individualised care, emotional support, and a family environment while efforts are made towards family reintegration or the identification of an appropriate long-term rehabilitation option, including adoption.

During the year, FSC responded to the changes introduced through the Model Foster Care Guidelines, 2024, issued by the Ministry of Women and Child Development, Government of India, particularly in relation to the eligibility of children for foster care services. FSC reviewed the implications of the revised guidelines and continued coordination with the concerned authorities to understand the changed requirements and explore appropriate pathways for providing family-based care to eligible children.

As a recognised Specialised Adoption Agency (SAA), FSC continued to support and promote appropriate family-based and alternative care options for children in need of care and protection. In view of the evolving policy framework, FSC remains committed to strengthening safe, appropriate, and nurturing family-based care arrangements and promoting the best interests of children requiring care and protection across the 0–18 years age group.

Adoption

The Adoption Programme of FSC continues to uphold every child's right to grow in a safe, loving, and permanent family environment. As a Specialized Adoption Agency (SAA), FSC remains committed to ethical, transparent, and child-centred adoption practices in accordance with the Juvenile Justice (Care and Protection of Children) Act, 2015 and the Adoption Regulations, 2022.

During the year, FSC continued to fulfil its responsibilities as an SAA and provided comprehensive adoption-related services to Prospective Adoptive Parents (PAPs). These services included orientation, pre-adoption counselling, preparation and revalidation of Home Study Reports (HSRs), and guidance and support throughout the referral and placement process.

FSC provided post-adoption counselling and facilitated root search services for adult adoptees in accordance with the Adoption Regulations, 2022, while safeguarding privacy and confidentiality.

During the year, FSC did not place any children for adoption. With regard to temporary family care, in accordance with the revised Model Foster Care Guidelines and Rule 23(4) of the Juvenile Justice Model Rules, 2016, as amended in 2022, children in need of care and protection above six years of age, whether residing in Child Care Institutions (CCIs) or in the community, are eligible for foster care. Due to the changes in the policy and eligibility framework, the Child Welfare Committee (CWC) could not issue custody orders to FSC for children in need of care and protection below six years of age. As a result, FSC did not receive any children for temporary family care during the reporting period.

Despite this, FSC continued to fulfil its responsibilities as an SAA and remained prepared to provide adoption and family-based care services in accordance with the applicable legal and regulatory framework. FSC has applied for renewal of its SAA recognition to continue providing Temporary Family Care services and is currently awaiting approval from the concerned authorities. In the interim, FSC has received a letter from the concerned authorities permitting/authorising the organisation to undertake the required processes in connection with adoption and related child-care services.

With regard to adoption systems and processes, effective October 01, 2025, adoption-related services previously managed through CARA's Child Adoption Resource Information and Guidance System (CARINGS) were migrated to the Mission Vatsalya Portal. The transition is intended to streamline adoption processes, strengthen coordination among stakeholders, enhance transparency and monitoring, reduce data duplication, and improve the delivery of adoption and child protection services.

FSC remains committed to strengthening adoption and family-based care services, supporting prospective and adoptive families, and ensuring that the best interests of every child remain central to all adoption-related services and initiatives. The organisation will continue to work closely with the concerned authorities and stakeholders to respond to evolving policies and ensure appropriate care, protection, and support for children in need.



Supporting Adoptees in Their Search for Roots

During the year, FSC handled 16 root search enquiries from adult adoptees and their adoptive parents seeking information about their birth history and origins. Recognising the deeply personal and emotional nature of such enquiries, FSC provided counselling, guidance, and support throughout the process, addressing concerns with empathy, patience, and sensitivity.

Where permissible under the Adoption Regulations, 2022, FSC reviewed available records, provided non-identifying information, and undertook appropriate efforts to trace birth mothers. Any contact or information-sharing was approached with utmost care, respecting the privacy, confidentiality, dignity, and emotional well-being of adoptees, adoptive parents, and birth families. Through this process, FSC sought to support individuals in their journey towards greater understanding of their identity and roots while maintaining the safeguards prescribed under the regulatory framework.

Adoption Promotion Week

FSC actively participated in Adoption Promotion Week, an initiative of the Central Adoption Resource Authority (CARA) held annually in November to promote ethical and legal adoption and create awareness on family-based care. During the year, FSC undertook awareness initiatives for various stakeholders, including a session for students of Hinduja College of Nursing on the legal adoption process, ethical adoption practices, and the role of healthcare professionals in identifying and referring to children in need of care and protection.

FSC also conducted an online guidance session for PAPs on the Immediate Placement Adoption Process, adoption under the Special Needs category, and pre-placement preparation. Experiences shared by adoptive parents provided practical guidance and reassurance to waiting families. As part of its year-round outreach, FSC also displayed and distributed information on legal adoption through police stations, hospitals, public health centres, community clinics, and private medical practitioners, contributing to greater awareness and promoting safe, legal, and child-centred adoption practices.

Family Meet Programme

The Family Meet Programme, held on February 07, 2026 under the theme "Family Begins with Love," brought together PAPs, adoptive families, and children to celebrate family building and strengthen the adoption support network. The programme included recreational and cultural activities for children, along with interactive sessions that encouraged family bonding and peer engagement.

A key feature was the interaction between PAPs and adoptive families, providing an opportunity to exchange experiences and gain practical insights into adoptive parenting. The programme reaffirmed FSC's commitment to supporting families beyond the adoption process by fostering continued connection, peer support, and shared learning, recognising adoption as a lifelong journey.



Adoption testimonial

Our Adoption Journey with Family Service Centre, Mumbai

We began our adoption journey with the Family Service Centre (FSC) in Mumbai, and we cannot express enough gratitude for their unwavering help, guidance, and support every step of the way.
From the very beginning, the FSC team made a complex process feel manageable. They clearly explained every stage of the procedure, walked us through the documentation requirements, and guided us on how and where to get documents properly notarized. Their transparency around timelines was invaluable—they kept us regularly updated on our waitlist status and proactively invited us to workshops and networking meetups, which kept us connected and informed.
When we received our referral early this year, their support only intensified. They helped us prepare the additional required documentation, stayed in touch as we traveled to bring our little one home, and were always available to address our questions and ease our nerves. Since returning home, their post-placement visits and follow-ups have ensured all official requirements are meticulously completed while offering us warm encouragement as new parents.
We have complete trust in the Family Service Centre, and we frequently recommend them—and especially Avanti madam—to friends and acquaintances considering adoption. Their approachability, professionalism, and genuine care make a world of difference.
We offer our sincere thanks and deepest gratitude to the entire team at Family Service Centre. God bless you all for the incredible work you do!

-Satvaki & Yeindrila

Adoption testimonial

Our adoption journey has been one of the most beautiful and emotional chapters of our lives. There were moments of hope, uncertainty, excitement, and patience, but through it all, FSC stood by us with so much warmth, understanding, and compassion.

Their guidance gave us strength when we needed it most and helped us navigate each step with greater confidence. More than just an agency, FSC became a source of reassurance and support during a journey that has changed our lives forever.

Today, as we look at our family, we feel an overwhelming sense of gratitude. We will always cherish the role FSC played in helping bring us to this beautiful moment.
Thank you, FSC, for walking beside us and helping turn our dream of becoming a family into our most precious reality.

-Tamanna & Chetan

Adoption testimonial

We started our adoption journey with FSC in November 2021. Previously we had multiple failed attempts at conceiving either naturally or medically hence we decided to adopt and perhaps this was the best decision of our lives. FSC was there for us throughout our journey and guided us all the way for documents, process and by counselling as well. Finally the wonderful day arrived when we adopted Arya on 20th September 2025. Our lives completely changed after that and she has brought soo much happiness into our life's

-Gaurav & Supriya

Adoption testimonial

Our adoption journey began in 2020 when we first registered on the CARA website. We were fortunate to have Family Service Centre as our agency.

The entire process was smooth and transparent. FSC guided us through every step in detail and was just a phone call away whenever we had any doubts. We were given a clear and honest picture of the wait time and documentation, with no false promises.

FSC prepared us well before the adoption. During the adoption process in 2024, FSC was our pillar of support — They never rushed us or pushed for anything. After our daughter came into our lives, the follow-up and paperwork were quick and straightforward. In all the post-adoption visits, we were counselled thoroughly and asked detailed questions about our child.

Hands down, FSC is the best centre in Mumbai. Extremely professional and truly caring.

-Animesh & Apurva Sahai

Adoption testimonial

Deciding to adopt was a big step for us, and we are really grateful to the FSC team for walking us through it. From our first phone call to the day everything was finalized, they provided a calm, organized, and steady environment.
Our experience was made especially comfortable thanks to FSC team. The adoption process can feel overwhelming and emotional, but FSC team provided us a constant reassurance. Their kindness made us feel heard, and they always kept us informed about what to expect next. FSC team never made us feel like a question was too small or a worry was silly.
We gladly recommend FSC to anyone looking into adoption. They are incredibly professional, but it is the quiet care and dedication of the FSC team that really made the difference for our family.

Sheba and Mahesh

Community Interventions at Colaba, Cuffe Parade, and Uttan

FSC's Community Development Programme focuses on strengthening families and communities through inclusive, sustainable, and participatory interventions. Working with children, women, and families across Colaba, Cuffe Parade, and Uttan, the programme promotes education, skill development, awareness, and community participation to enhance resilience and well-being.

Programs with Children

Balwadi

The Balwadi Programme provides child-centred, play-based early childhood education, supporting children's cognitive, social, emotional, and physical development and preparing them for formal schooling. During the year, the programme reached 78 children across Colaba, Cuffe Parade, and Uttan.

The appointment of an additional teacher enabled greater individual attention and classroom participation. The programme followed the Aadhar Shila – National Curriculum for Early Childhood Care and Education (2024), with regular teacher capacity-building and monitoring of children's progress to strengthen learning and school readiness.

Focus Areas	Key Activities
Early Childhood Education	Play-way learning, foundational literacy and numeracy, creative and audio-visual activities, periodic assessments
Parental & Family Engagement	Parent meetings, Father's Day, Parents' Day, Grandparents' Day, Christmas Family Activity and Future Aspirations Activity
Health, Nutrition & Wellness	Nutritious meals, hygiene practices, medical camp and Annual Sports Day
Cultural & Value Education	Festivals, national days and cultural activities
Experiential Learning	Visits to Kingdom Snow World, Traffic Signal Park, Bird Park, Zoo and local gardens



माझे नाव हिमांशा पाटिल आहे मात्र मुलगा भाग्यांश हा 2023 To 2025 असे दोन वर्ष फॅमिली सर्विस सेंटर द्वारा चाल्यो बालवाडी मध्ये शिकुन आहे.

बालवाडी मध्ये शिक्क अभ्यास या व्यक्त तर शिक्षकांनाम त्या शिवाय नविन ॲक्टीविटी सुद्धा घेतात त्यामुळे माझ्या मुलामध्ये खुप फरक दिसत आहे.

शिवाय प्रत्येक सण-वल्पल मुलांना माहिती देतात ने आम्ह खुप आवडते मुलांन बरोबर पेरेंनस त्ये सुद्धा गेम घेतात त्यामुळे आम्हाला सुद्धा लहान झाल्यासारखे वाटते. म्हणुन फॅमिली सर्विस सेंटर ना आम्ही मनोपासुन धन्यावाद करत आहेत

आपला विश्वासु
हिनोशा

मी जिजा चाफ्या (पुल्लन, नविखाडी) ची आई मुलगा रुविल रोजर चाफ्या हा 2025-2026 या वर्षी बालवाडी मध्ये शिकत होता. आता मुलगा हा खूप मस्ती खोर होता, पंरतु मुलगा वाचायचे की ह्याची नवमी लक्षरी येतील परंतु बालवाडीत तो खूप शांत होता जास्त बोलत नव्हता अभ्यासपूरता तो बोलत असे. मुलांना त्यांने कधीही मारले नाही. दरी दिलेला गृहपाठ नेहमी करत असे. काही महिने तो शाळेतील शिक्षिका बाजूच्या मुलांना मारायच्या परंतु जेव्हा जेव्हा टिचर विजेला चाल्ल्या तेव्हा तेव्हा आम्हि त्यांना सांगायचो कि हा खरात खूप मस्ती करतो परंतु तुमी सांगता की हा शाळेत मस्ती करत नाही का? तर टिचर नेहमी सांगायची की नाही. तो मस्ती करत नाही. आणि जेव्हा टिचर घरी [redacted] बरलभावर तो त्यांच्या कडे जात असे व चाल्ल्या प्रश्नेर बसत असे हे बघितल्यावर आम्हाला आश्चर्य वाटायचे आता तो चाल्ल्या प्रकारे शाळेत राहतो मस्ती कमी करतो व शाळेतु अविश्वास जातो. हा सर्व बदल F.Sc. मुळे झालेला आहे. म्हणुन मी. Family Serves Center च्या सर्व शिक्षकांचे ऋ आभारी आहे.

जिजा चाफ्या.

I am writing this letter to express my heartfelt gratitude to you. My son, Viransh, has been studying in FSC Balwadi for the last 2 years, and I am extremely happy to see a wonderful transformation in him.

As a mother, it brings me immense joy to see how much he has learned under your guidance. He can now recite English poems beautifully, tell creative stories confidently, and has learned excellent good manners.

This great positive change in his behavior and learning is only possible because of Pradnya Tchr her hard work, love, and dedication. Thank you so much for being such a wonderful teacher and mentor to Viransh.

Thanking you,

Your Sincerely,

Reena Patel.

Balmandal

The Balmandal Programme provides children from marginalised communities with opportunities to develop confidence, life skills, leadership, and social values through regular participatory activities. During the year, approximately 200 children were reached out to across Colaba, Cuffe Parade, and Uttan, with around 160 participating regularly in weekly sessions.

Through educational support, life-skills and value education, creative activities, sports, awareness sessions, cultural celebrations, exposure visits children developed communication, teamwork, leadership, social awareness, and a sense of responsibility.

Focus Areas	Key Activities
Festivals & Cultural Celebration	Diwali, Christmas, Makar Sankranti, Holi, Independence Day, Republic Day and cultural activities
Community Engagement & Social Responsibility	Cleanliness rallies, street plays, Constitution Day, Protection of Children from Sexual Offences awareness, safety sessions and engagement with community helpers
Science & Educational Exposure	Visits to Ratan Nidhi Trust Science Centre, Reserve Bank of India, BEST Museum, South Mumbai heritage sites and Gateway of India
Partner Engagement	Creative activities with ABNAH, mental health awareness by Humm Care and New Year Lunch supported by IHCL
Life Skills & Emotional Well-being	Art therapy and CRY Foundation life-skills workshops
Recreation & Social Development	Outings to Snow World, Jhulelal Temple, McDonald's and Amerson Garden

Special Enrichment Programmes: Diwali Dhamaka and Summer Camp

FSC's Diwali Dhamaka and Summer Camp provided children with opportunities to learn, explore, create, and engage beyond the classroom. Conducted over five days and seven days respectively, the programmes engaged around 180 children from Colaba, Cuffe Parade, and Uttan.

Through educational and exposure visits, creative activities, team-building, cultural programmes, safety sessions, and community engagement, children developed curiosity, confidence, communication, creativity, teamwork, empathy, leadership, and social awareness.



I am Ronak V. chavan and I am currently learning in 8th class. I am active member of family Service Center (FSC) an organization that help student to learn new things and opportunity. Through FSC. We learn amazing things, and we also visited for exciting place were we learnt New things we go to trips like Museum, Taj mahal, Nehru planetium, science exhibition and we experience boat rides, this amazing journey are very enjoyable, Important, and this knowledge we can not get from our textbooks.

In FSC we learn't and we also do street play in our area to create our positive, like say not to drugs and don't through waste, and we create awareness and many thing we experience and I can't say in this page because It can't fit

So thankyou to FSC for this golden time and we are thankfull for this trips and we also wish we get more things for our study and thankyou

THANK YOU

I am Ketan Rathod and I am currently in class 6th. I am active member of FSC (family service center. And I have expellore and learn, new learning skills. Through FSC. We take part in every exicting trips or place where we can learn or know mumbai, we have visited very exiting place like snowworld, musem, newplant exibition, science exibition, and new activites. in Summer camp and winter camp, and take knowledge from this activites.

In FSC (family service center) we actively work to create positive change in our surrounding or community we work hard in team and work together in street play to explain public that we have to do or not and to tell important social issues. which help us to build confidence. in our self to perform on stage or something performable. and we will take diciplain when we go to another exiting or learning places in future so i am stay with fun in (FSC) to go in diciplain line. So Thangkyou family service center.

THANKYOU

Respected teacher's I am Bhavya Yadav in Std-7th From Yang ladies high school. I am here in the Balmandal from last 2 years. In the Balmandal teachers very nice. We play games a learn new things from our teacher. We also go to visit Museum a- Chatrapati Shivaji Maharaj Vastu Sangralay for learning new things. In the Museum we also meet new didi's and Bhaiya's. We are also having a small vacation camp like Summer camp, Winter camp in the school holy name high School. In Balmandal I have learn many things like personality, self respect, some of the grammar parts and etc. I have also realised that the teachers making student how teach by playing games and etc. As we also do some of play on street itself. But now we are also going present a nukkad natkak. I am thanking you that the FSC to giving us so much things in free, Because when we go to elsewhere they never give us this much things which you are giving us.

Your student,
Bhavya Anil Kumar Yadav
Date -07-09-2026
Thanking you the team of the Family Service Center.

My name is Elisa Fernandes, and I am studying is 6th grade. I have been coming to Balmandal since 1st grade Earlier, I was very shy and had a fear of going on stage, talking to People and making eye contact. Slowly, through the activies and interaction at Balmandal, I started Particlpating and became more confident. Last year, I got an opportunity to Perform with my friends at Jeevan Dhara in I'm matunga. The exposure visits, camps and different activities conducted by family service Centre have helped me come out of my comfort Zone contributed to my Personal growth. I am thankful to family Sevice centre for helping me believe in myself, build my Confidence and express myself better.

Name - Elisa Fernandes

Signature - Elisa

My name is Paresha Tuji, and I am studying in 6th standard. I have been coming to Balmandal of the Family Service Centre (FSC) since 3rd standard. FSC has helped me a lot in my overall growth. I am shy person and earlier I found it difficult to communicate and interact with others. The activities, sessions, games and educational visit at Balmandal helped me slowly overcome my shyness and become more confident. I also started participating in activities at my school and church, which I was hesitant to do earlier. Balmandal has taught me to express myself, work with others and believe in myself. I am very thankful to Family service centre and the Balmandal team for their continuous guidance, encouragement and support. Balmandal has helped me become a more confident and active person.

Name:- Paresha Tuji

Signature - Paresha

Focus Areas	Key Activities
Creativity & Self-Expression	Drawing, lantern decoration, clay modelling, dance therapy and cultural performances
Experiential Learning	Science experiments, riddles, Google Earth, Mandarin and CSMVS fossil sessions
Teamwork & Leadership	Group activities and team-building exercises
Health, Safety & Well-being	Fire safety session, yoga and recreational activities
Festive & Cultural Engagement	Diwali activities, puppet show, music, games and performances
Social Awareness & Empathy	Visits to Karuna Sadan and an Old Age Home
Local Community & Heritage	Visits to Uttan Ice Factory, Uttan Lighthouse and Mira Bhayander Balasaheb Thackeray Udyan
Confidence & Talent Development	Cultural performance at Slum to Stadium and creative activities
Values & Life Skills	Group discussions, team activities, community visits and screening of Aata Thambayach Nahi
Recreation & Joyful Learning	Snow World, games, music and recreational activities

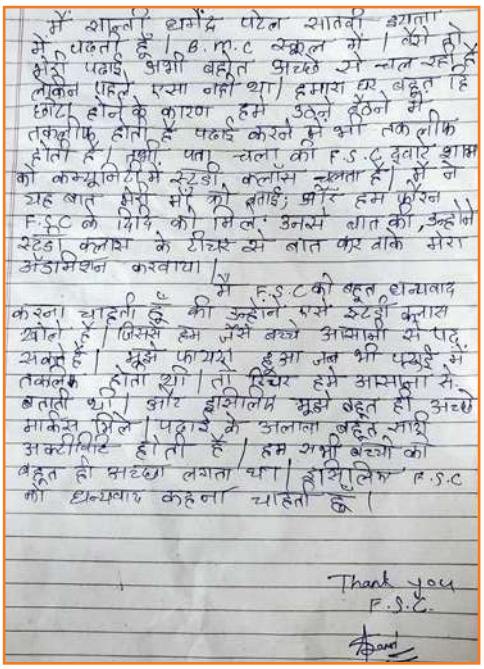
Study Class

The Study Class Programme provides a structured and supportive learning environment for children from economically vulnerable communities. During the year, 52 children from Colaba and Cuffe Parade received academic and holistic support.

Daily study sessions, individual guidance, life-skills activities, nutritional support, progress monitoring, and parent engagement helped strengthen children's academic performance, learning discipline, confidence, communication, and overall well-being.

Focus Areas	Key Activities
Academic Support	Daily two-hour sessions, six days a week, including homework support, subject teaching, revision and individual guidance
Holistic Learning & Life Skills	Educational games, puzzles, newspaper reading, Mathematics, Spoken English, life skills, values, hygiene and safety sessions; participation in camps
Nutrition & Family Engagement	Nutritional support, parent meetings, progress monitoring and individual guidance





मैं शहनाज़ शमीम पठान सातवीं कक्षा में पढ़ती हूँ। B.M.C स्कूल में। वैसे तो मेरी पढ़ाई अभी बहुत अच्छे से चल रही है लेकिन पहले ऐसा नहीं था। हमारा घर बहुत ही छोटा होने के कारण हमें उठने बैठने में तकलीफ होती है पढ़ाई करने में भी तकलीफ होती है। तभी पता चला की F.S.C द्वारा शाम को कम्यूनिटी में स्टडी क्लास चलता है। मैं ने यह बात मेरी माँ को बताई और हम फ्रेरन F.S.C के ऑफिस को मिले उनसे बात की, उन्होंने स्टडी क्लास के टीचर से बात कर के मेरा ऑडमिशन करवाया।

मैं F.S.C को बहुत धन्यवाद करना चाहती हूँ की उन्होंने ऐसे स्टडी क्लास खोले हैं जिससे हम जैसे बच्चे आसानी से पढ़ सकते हैं। मुझे फायदा हुआ जब भी पढ़ाई में तकलीफ होती थी तो टीचर हमें आसानी से बताती थी और इंग्लिश मुझे बहुत ही अच्छे मार्केस मिले। पढ़ाने के अलावा बहुत सारी अक्टीविटि होती है। हम सभी बच्चों को बहुत ही अच्छा लगता था। इसलिए F.S.C को धन्यवाद कहना चाहती हूँ।

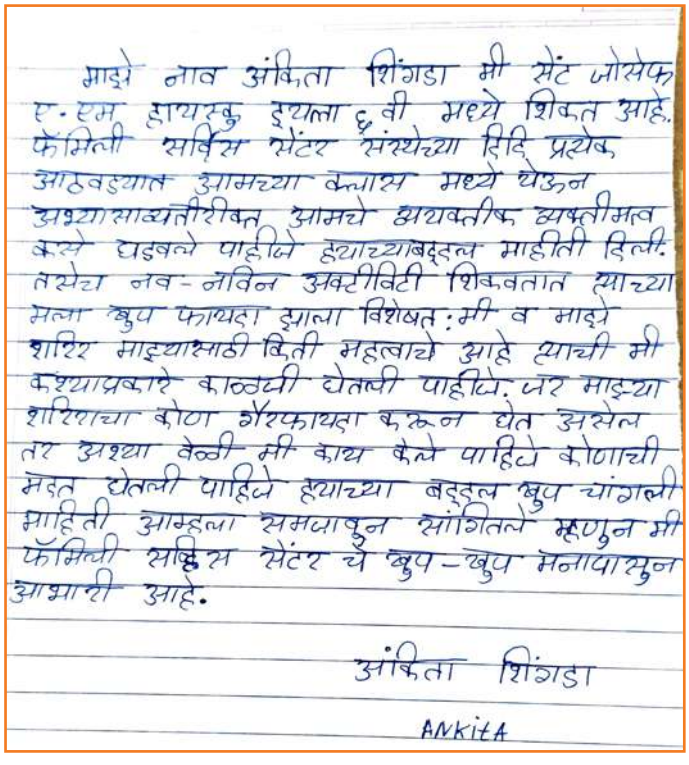
Thank you F.S.C.

School Intervention Programme

The School Intervention Programme promotes educational inclusion and holistic development through activity-based life-skills, value education, and health awareness. During the year, the programme was implemented at St. Joseph High School, Uttan, and Dyansadhana School, Manori, reaching approximately 200 students.

Focus Areas	Key Activities
Life Skills & Value Education	Weekly sessions on life skills, values, health awareness and social responsibility
Adolescent Health & Well-being	Menstrual health and hygiene sessions with Aditya Birla Education Trust (Ujaas Project) and Paulwat Organisation, including sanitary napkin distribution
Educational Inclusion	Group Educational Sponsorship for 21 underprivileged tribal girls from Manthan Pada studying at Dyansadhana School
Student Support & Inclusion	With the financial support of Shri Tokershi Velji Vaghani Manav Rahat Nidhi Trust, FSC facilitated the distribution of Physical Training (PT) uniforms to 207 students of Dyansadhana School, many of whom come from tribal communities and reside in surrounding tribal areas.

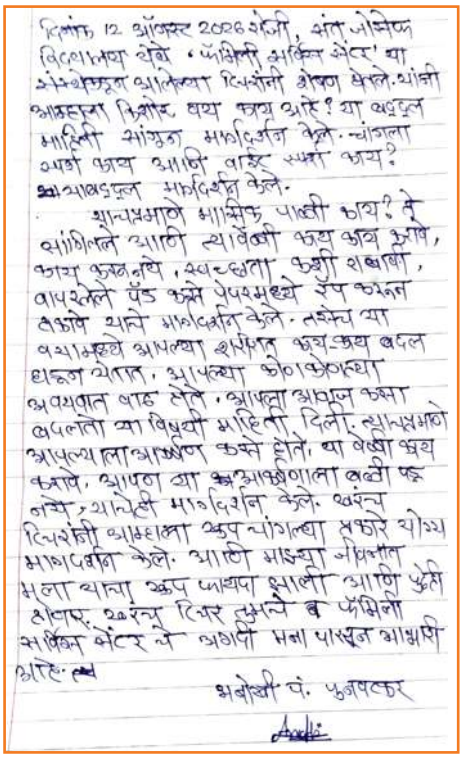




माझे नाव अंकिता शिंगडा मी सेंट जोसेफ ए.एम. हायस्कूल इयत्ता ६ वी मध्ये शिकत आहे. फॅमिली सर्विस सेंटर संस्थेच्या दिदि प्रत्येक आठवड्यात आमच्या क्लास मध्ये येऊन अभ्यासाव्यतीरिक्त आमचे अध्यवतीक व्यक्तीमत्व कसे घडवले पाहिजे ह्याच्याबद्दल माहिती दिली. तसेच नव-नविन अक्टीविटी शिकवतात त्याच्या मला खुप फायदा झाला विशेषत: मी व माझे शरिर माझ्यासाठी किती महत्वाचे आहे त्याची मी कश्याप्रकारे काळजी घेतली पाहिजे. जर माझ्या शरिराचा कोण गैरफायदा करून घेत असेल तर अश्या वेळी मी काय केले पाहिजे कोणाची मदत घेतली पाहिजे ह्याच्या बद्दल खुप चांगली माहिती आम्हला समजावुन सांगितले म्हणुन मी फॅमिली सर्विस सेंटर चे खुप-खुप मनापासुन आभारी आहे.

अंकिता शिंगडा

ANKITA



Convo Care Counselling Programme

The Convo Care Counselling Programme, initiated in 2023, continued to provide emotional support and guidance to children and families through a child-centred approach. Although no new cases were enrolled during the year, follow-up support was provided to existing beneficiaries.

Follow-up interactions focused on children's emotional well-being, behavioural progress, academic experiences, and overall development, with guidance provided to children and families as required. The continued engagement supported confidence, emotional resilience, and positive relationships.

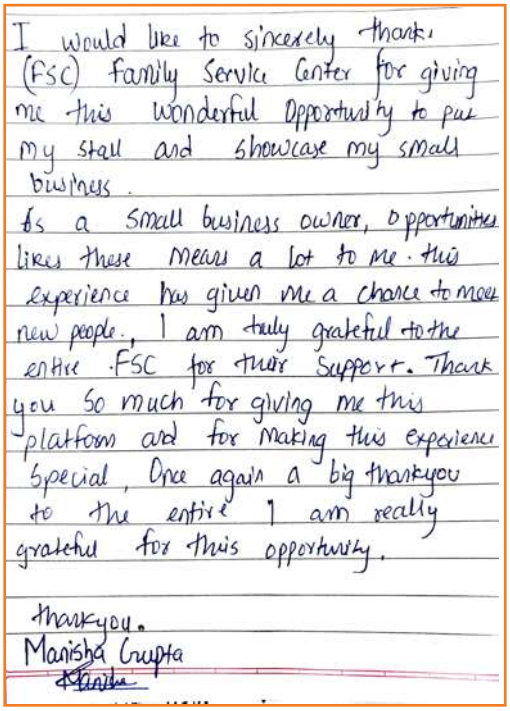
Programmes With Women

Udaan Project

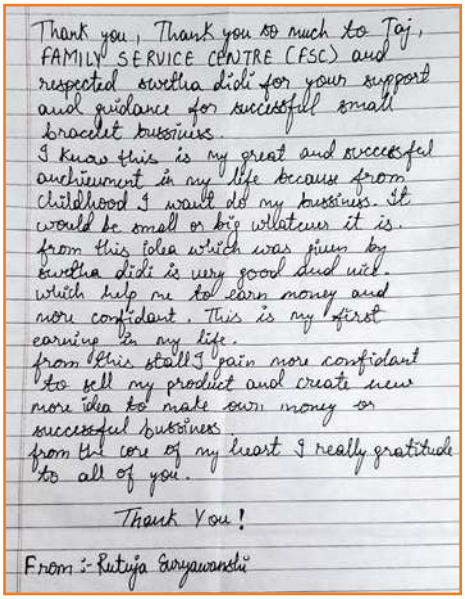
The Udaan Project empowers women and adolescent girls from low-income communities through vocational training, entrepreneurship, and livelihood opportunities. Through Tailoring Training and Project Udaan, participants develop practical skills, creativity, confidence, and pathways towards economic self-reliance.

In partnership with Smilz Nishkam Seva Trust, women received training in creating handcrafted products, including tote bags, wallets, handbags, and decorative items. Twelve product display stalls were organised across colleges, offices, and community spaces, including Elphinstone College, providing opportunities for market exposure and income generation.

Jewellery and craft training was also introduced for young women, boys, and other interested community members, promoting inclusive skill development and creative livelihood opportunities.

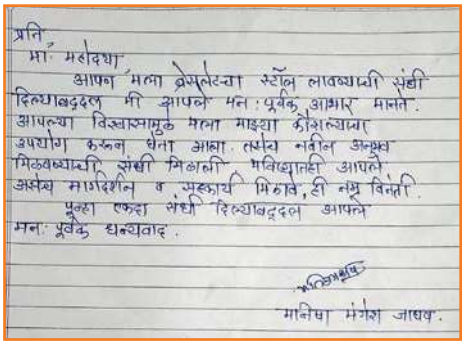

I would like to sincerely thank (FSC) Family Service Center for giving me this wonderful Opportunity to put my stall and showcase my small business.
As a small business owner, opportunities likes these means a lot to me. this experience has given me a chance to meet new people. I am truly grateful to the entire FSC for their support. Thank you so much for giving me this platform and for making this experience special. Once again a big thankyou to the entire I am really grateful for this opportunity.

thankyou.
Manisha Gupta


Thank you, Thank you so much to Taj, FAMILY SERVICE CENTRE (FSC) and respected swetha didi for your support and guidance for successful small bracelet bussiness.
I know this is my great and successful auchievment in my life because from childhood I want do my bussiness. it would be small or big whatever it is. from this idea which was given by swetha didi is very good and nice. which help me to earn money and more confidant. This is my first earning in my life.
from this stall I gain more confidant to sell my product and create new more idea to make own money or successful bussiness.
from the core of my heart I really gratitude to all of you.

Thank You!

From :- Rutuja Suryawanshi


प्रति,
मा. महोदया,
आपण मला ब्रेसलेटचा स्टॉल लावण्याची संधी दिल्याबद्दल मी आपले मन:पूर्वक आभार मानते. आपल्या विश्वासामुळे मला माझ्या कौशल्याचा उपयोग करून घेता आला. तसेच नवीन अनुभव मिळवण्याची संधी मिळाली. भविष्यातही आपले असेच मार्गदर्शन व सहकार्य मिळावे, ही नम्र विनंती.
पुन्हा एकदा संधी दिल्याबद्दल आपले मन:पूर्वक धन्यवाद.

मानिषा मंगेश जाधव.



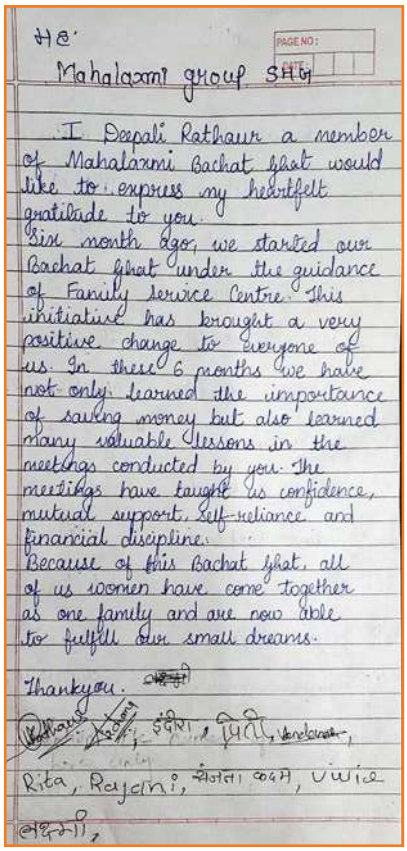




Focus Areas	Key Activities
Skill Development & Tailoring	Training in pattern-making, cutting, stitching, garment construction, financial literacy and entrepreneurship at Colaba and Uttan centres
Entrepreneurship & Market Linkages	Production and sale of handcrafted products; 12 display stalls in partnership with Smilz Nishkam Seva Trust
Inclusive Skill Development	Jewellery and craft training for young women, boys and community members

Self -Help Group (SHG)

The Self-Help Group (SHG) Programme promotes women's empowerment through financial awareness, savings, collective decision-making, and community participation. FSC facilitates SHGs in Colaba and Cuffe Parade, providing women with opportunities to strengthen financial confidence, leadership, and mutual support.

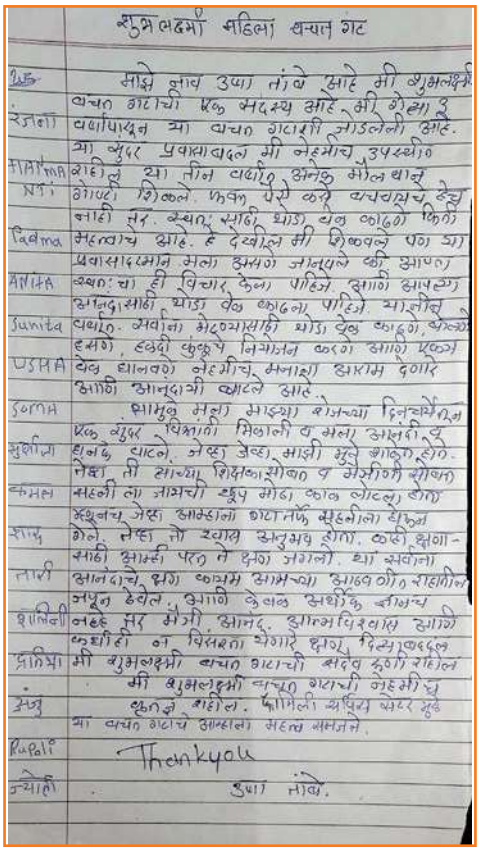

Hi
Mahalaxmi group SHG

I Deepali Rathaur a member of Mahalaxmi Bachat ghat would like to express my heartfelt gratitude to you.
Six month ago, we started our Bachat ghat under the guidance of Family Service Centre. This initiative has brought a very positive change to everyone of us. In these 6 months we have not only learned the importance of saving money but also learned many valuable lessons in the meetings conducted by you. The meetings have taught us confidence, mutual support, Self-reliance and financial discipline.
Because of this Bachat ghat, all of us women have come together as one family and are now able to fulfill our small dreams.

Thankyou.

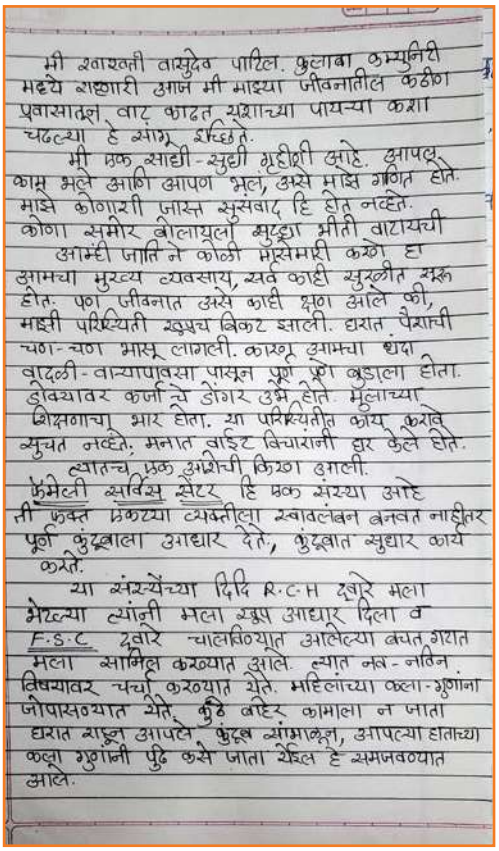
Rita, Rajani, संगीता कदम, Vivie

लक्ष्मी,


शुभलक्ष्मी महिला बचत गट

माझे नाव उषा तांबे आहे मी शुभलक्ष्मी बचत गटाची एक सदस्य आहे. मी गेल्या २ वर्षांपासून या बचत गटाशी जोडलेली आहे. या सुंदर प्रवासाबद्दल मी नेहमीच उपस्थित राहीन. गेल्या २ या तीन वर्षांत अनेक मौल्यवान गोष्टी शिकले फक्त पैसे कसे बचतायचे हेच नाही तर. स्वतः साठी थोडा वेळ काढणे पण खूप महत्वाचे आहे. हे देखील मी शिकलो पण या प्रवासादरम्यान मला असणे जाणवले की आपण स्वतः चा ही विचार केला पाहिजे. आणि आपल्या आनंदासाठी थोडा वेळ काढला पाहिजे. याचसोबत या वर्षांत. सर्वांना भेटण्यासाठी थोडा वेळ काढणे, त्यांच्या हसण्या, हलक्या कुरबुरी निरीक्षण करणे आणि एकत्र वेळ घालवणे हे मनाला खूप काम देणारे आणि आनंदाचे क्षण आहे आहे.
शुभलक्ष्मी महिला बचत गटाच्या दिनचर्येतून एक सुंदर विविधता मिळाली व मला आनंदी व हसरे चेहरे पाहणे, नेहमी जेव्हा माझी मुले शाळेत होते. तेव्हा ती सर्वांच्या शिक्षकांसोबत व मैत्रिणींसोबत मस्ती करायची तो त्यांचा खूप मोठा काळ वाटत होता. म्हणूनच जेव्हा आम्हाला बचत गटाच्या माध्यमातून महिलांना एकत्र येणे. तेव्हा तो क्षण अनुभवू होता. काही क्षणा-साठी आम्ही परत ते क्षण जगलो. या सर्वांना आनंदाचे क्षण कायम आमच्या आठवणीत राहतील म्हणून देतेल. आणि केवळ अर्थाचे नव्हे तर मैत्री आनंद. आत्मविश्वास आणि कठीण काळात एकमेकांना साथ देणे. या सर्वांचे बचत गटाची सदैव ऋणी राहील मी शुभलक्ष्मी बचत गटाची नेहमीच
कृतज्ञ राहील. धन्यवाद. सर्व

Thankyou
उषा तांबे.


मी श्रावणी वासुदेव पाटील. कुलाबा कम्युनिटी मध्ये राहणारी आहे मी माझ्या जीवनातील कठीण प्रवासातून वाट काढत यशाच्या पायऱ्या कशा चढल्या हे सांगू इच्छिते.
मी एक साधी-सुधी गृहिणी आहे. आपले काम भले आणि आपण भले, असे माझे गणित होते. माझे कोणाशी जास्त सुसंवाद हि होत नव्हते. कोणा समोर बोलायला मुद्दा भीती वाटायची आम्ही जाति ने कोळी मच्छिमारी करतो हा आमचा मुख्य व्यवसाय, सर्व काही सुरळीत सुरू होत. पण जीवनात असे काही क्षण आले की, माझी परिस्थिती खूपच विकट झाली. घरात पैशाची चण-चण भासू लागली. काम्रू आमचा धंदा वादळी-वाऱ्यापासून पूर्ण पणे बुडाला होता. डोक्यावर कर्जाचे डोंगर उभे होते. मुलांच्या शिक्षणाचा भार होता. या परिस्थितीत काय करावे सुचत नव्हते. मनात वाईट विचारांनी घर केले होते. त्यातच एक आशेची किरण दिसली.
फेमिली सर्विस सेंटर हि एक संस्था आहे ती फक्त गरजू व्यक्तीला स्वावलंबन बनवत नाहीतर पूर्ण कुटुंबाला आधार देते, कुटुंबात सुधार कार्य करते.
या संस्थेच्या दिदि R.C.H द्वारे मला भेटल्या त्यांनी मला खूप आधार दिला व F.S.C द्वारे चालविण्यात आलेल्या बचत गटात मला सामिल करण्यात आले. त्यात नव-नविन विषयावर चर्चा करण्यात येते. महिलांच्या कला-गुणांना जोपासण्यात येते. कुठे बाहेर कामाला न जाता घरात राहून आपले कुटुंब सांभाळून, आपल्या हातांच्या कला गुणांनी पुढे कसे जाता येईल हे समजण्यात आले.

Focus Areas	Key Activities
Financial Awareness	Monthly meetings on savings, budgeting, internal lending and financial literacy
Health & Well-being	Sessions on health, hygiene, nutrition, mental health, women's rights and cancer awareness
Community Leadership	Women's Day, Haldi Kumkum and capacity-building activities
Access to Services	Awareness on consumer rights, food safety, health cards and welfare schemes





Program With Family Health

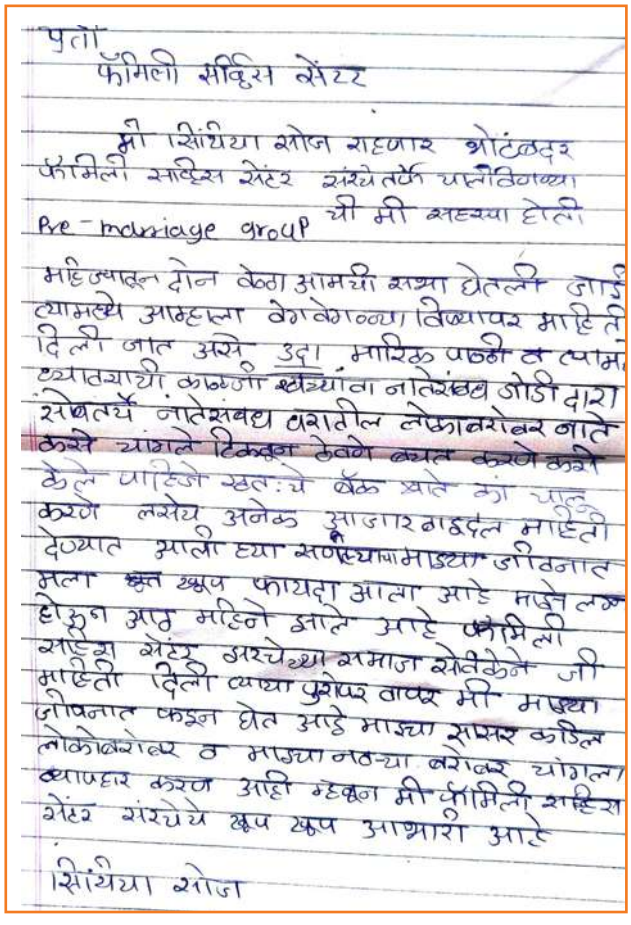
Pre-Marital and Spousal Counselling Programme



The Pre-Marital and Spousal Counselling Programme supports young women and couples in developing healthy relationships and stronger family foundations.

During the year, two Pre-Marriage Guidance Groups were formed in Navikhadi and Bhotodi Bunder, with 23 young women participating. Sessions addressed healthy relationships, communication, menstrual health and hygiene, relationship safety, savings and financial awareness, and PCOD.

Spousal Counselling sessions for newly married couples in Uttan focused on communication, mutual respect, trust, forgiveness, love, and financial management, helping couples address challenges constructively.

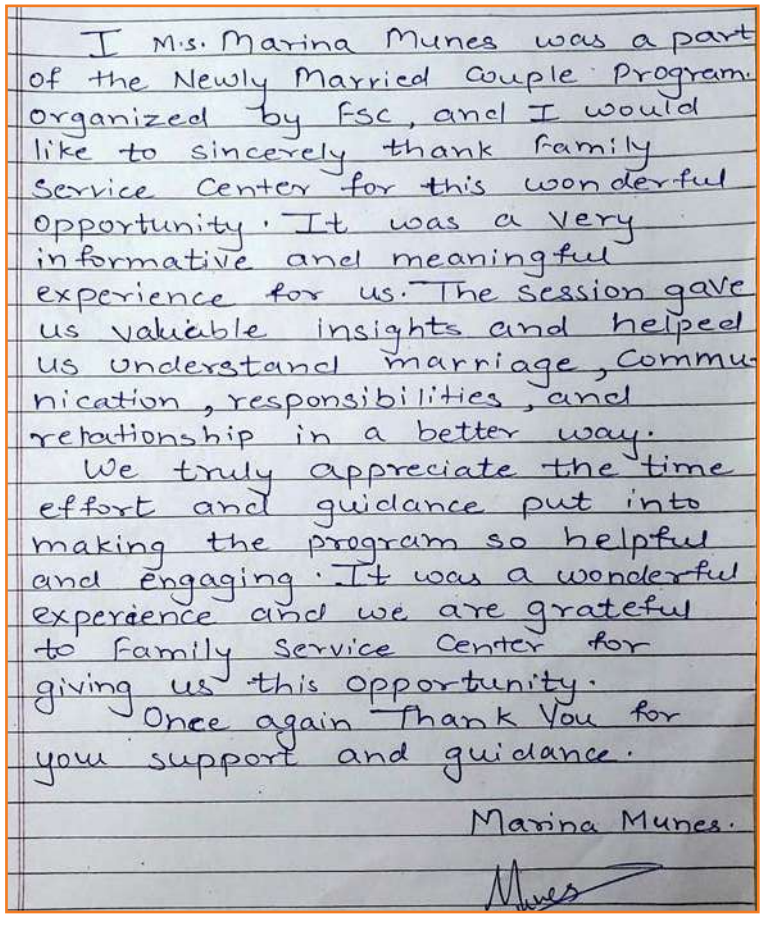


पुतो
फॅमिली सर्विस सेंटर

मी सिंथिया सोज राहणार भोटंलदर फॅमिली सर्व्हिस सेंटर संस्थेतर्फे चालविण्यात Pre-marriage group ची मी सदस्या होती

महिन्यातून दोन वेळा आमची सभा घेतली जाई त्यामध्ये आम्हाला वेगवेगळ्या विषयावर माहिती दिली जात असे उदा. मासिक पाळी व त्याम व्यवहाराची काळजी स्त्रीयांचा नातेसंबंध जोडीदारा सोबतचे नातेसंबंध घरातील लोकांबरोबर नाते कसे चांगले टिकवून ठेवावे बचत करणे कशी केले पाहिजे स्वतःचे बँक खाते का चालू करणे तसेच अनेक आजार बाबतची माहिती देण्यात आली ह्या सर्व गोष्टींचा माझ्या जीवनात मला खूप खूप फायदा आला साडे सहा महिने लग होऊन आता आठ महिने झाले आहे फॅमिली सर्व्हिस सेंटर संस्थेच्या समाज सेवकेने जी माहिती दिली त्याचा उपयोग मी माझ्या जीवनात करून घेत आहे माझ्या सासरकडील लोकांबरोबर व माझ्या नवऱ्या बरोबर चांगला व्यवहार करत आहे म्हणून मी फॅमिली सर्व्हिस सेंटर संस्थेचे खूप खूप आभारी आहे

सिंथिया सोज



I M.s. Marina Munes was a part of the Newly Married Couple Program organized by FSC, and I would like to sincerely thank Family Service Center for this wonderful opportunity. It was a very informative and meaningful experience for us. The session gave us valuable insights and helped us understand marriage, communication, responsibilities, and relationship in a better way.

We truly appreciate the time effort and guidance put into making the program so helpful and engaging. It was a wonderful experience and we are grateful to Family Service Center for giving us this opportunity.

Once again Thank You for you support and guidance.

Marina Munes.

Munes

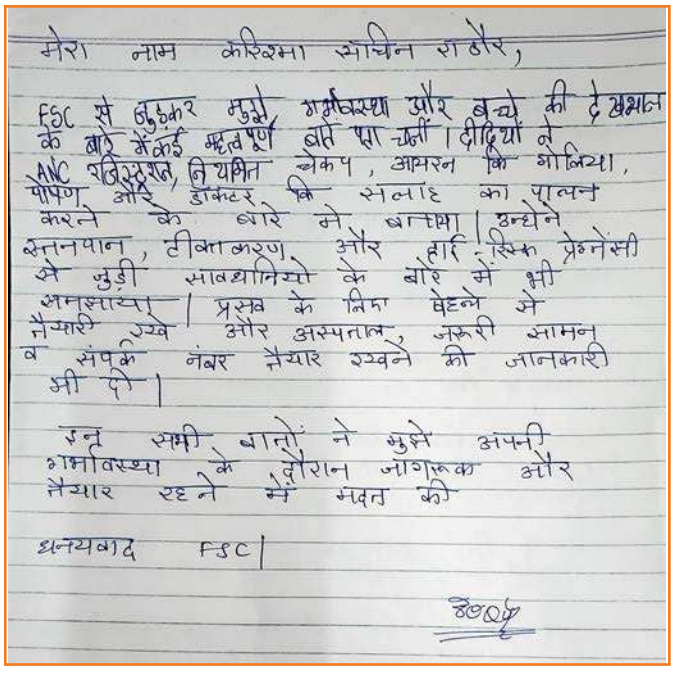
Antenatal and Postnatal Care (ANC/PNC) Programme

FSC's Antenatal and Postnatal Care (ANC/PNC) Programme promotes safe motherhood and healthy child development across Colaba, Cuffe Parade, and Uttan. During the year, the programme reached 246 antenatal and postnatal mothers through a community-based and family-centred approach focusing on health education, counselling, nutritional support, family engagement, and healthcare linkages..

Focus Areas	Key Activities
Maternal Health & Safe Pregnancy	Counselling on antenatal care, nutrition, anaemia prevention, birth preparedness, danger signs and hygiene
Postnatal & Child Health	Sessions on breastfeeding, newborn care, immunisation, complementary feeding and postnatal recovery
Family Support & Outreach	Home visits, individual counselling and engagement of husbands and family members
Health Services & Linkages	Health camps with Hinduja Hospital and Uttan PHC, including check-ups, screenings and health awareness
Breastfeeding Promotion	Education sessions in collaboration with Hinduja Nursing College





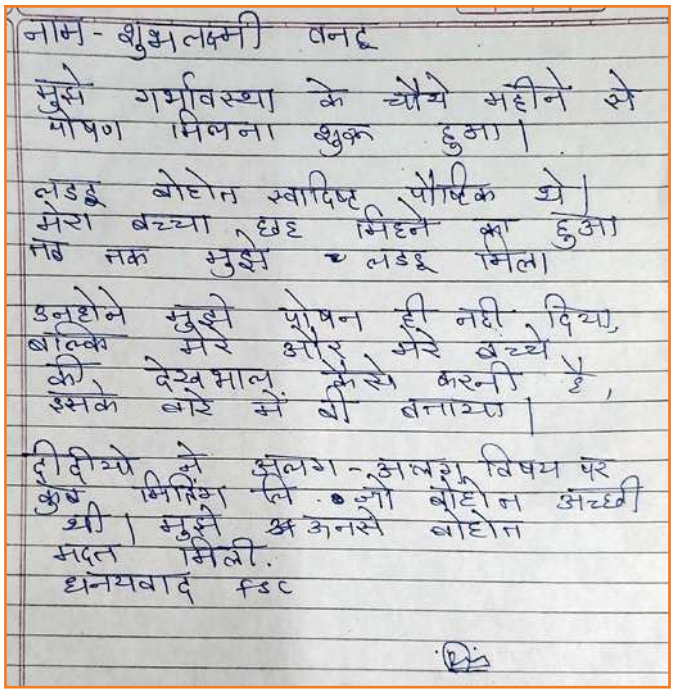


मेरा नाम करिश्मा सचिन राठौर,

FSC से जुड़कर मुझे गर्भावस्था और बच्चे की देखभाल के बारे में कई महत्वपूर्ण बातें पता चलीं। दीदियों ने ANC रजिस्ट्रेशन, नियमित चेकअप, आयरन की गोलियां, पोषण और डॉक्टर की सलाह का पालन करने के बारे में बताया। उन्होंने स्तनपान, टीकाकरण और हाई-रिस्क प्रेग्नेंसी से जुड़ी सावधानियों के बारे में भी समझाया। प्रसव के लिए पहले से तैयारी रखें और अस्पताल, जरूरी सामान व संपर्क नंबर तैयार रखने की जानकारी भी दी।

इन सभी बातों ने मुझे अपनी गर्भावस्था के दौरान जागरूक और तैयार रहने में मदत की

धन्यवाद FSC।



नाम - शुभलक्ष्मी वनद

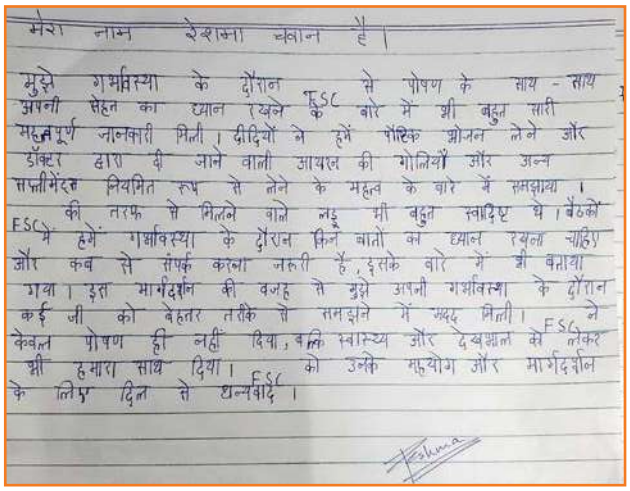
मुझे गर्भावस्था के चौथे महीने से पोषण मिलना शुरू हुआ।

लड्डू बोहोत स्वादिष्ट, पौष्टिक थे। मेरा बच्चा छह महिने का हुआ तब तक मुझे लड्डू मिला।

उन्होंने मुझे पोषण ही नहीं दिया, बल्कि मेरे और मेरे बच्चे की देखभाल कैसे करनी है, इसके बारे में भी बताया।

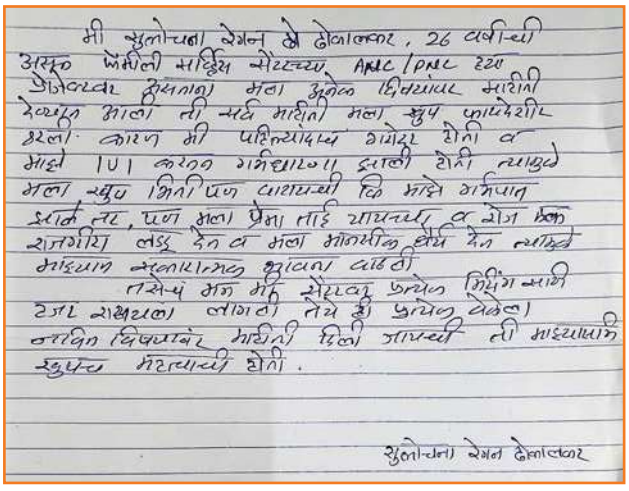
दीदीयों ने अलग-अलग विषय पर कुछ मिटिंग ली। जो बोहोत अच्छी थी। मुझे उनसे बोहोत मदत मिली.

धन्यवाद FSC



मेरा नाम रेशमा चव्हान है।

मुझे गर्भावस्था के दौरान FSC से पोषण के साथ - साथ अपनी सेहत का ध्यान रखने के बारे में भी बहुत सारी महत्वपूर्ण जानकारी मिली। दीदियों ने हमें पौष्टिक भोजन लेने और डॉक्टर द्वारा दी जाने वाली आयरन की गोलियाँ और अन्य सप्लीमेंट्स नियमित रूप से लेने के महत्व के बारे में समझाया। FSC की तरफ से मिलने वाले लड्डू भी बहुत स्वादिष्ट थे। बैठकों में हमें गर्भावस्था के दौरान किन बातों का ध्यान रखना चाहिए और कब से संपर्क करना जरूरी है, इसके बारे में भी बताया गया। इस मार्गदर्शन की वजह से मुझे अपनी गर्भावस्था के दौरान कई चीजों को बेहतर तरीके से समझने में मदद मिली। FSC ने केवल पोषण ही नहीं दिया, बल्कि स्वास्थ्य और देखभाल के लिए भी हमारा साथ दिया। FSC को उनके सहयोग और मार्गदर्शन के लिए दिल से धन्यवाद।



मी सुलोचना रेवन ढेलालकर, 26 वर्षांची असून फॅमिली सर्व्हिस सेंटरच्या ANC/PNC हेल्थ प्रोव्हायडर होताना मला ऑक्टोबर महिन्यात रेफर झाला तो सर्व महिने मला खूप फायदेशीर ठरला. कारण मी पहिल्यांदाच गरोदर होती व माझे IUI करून गर्भधारणा झाली होती त्यामुळे मला खूप जिज्ञासा वाटायची कि माझे गर्भपात झाले तर, पण मला प्रेमा ताई यांच्यामुळे व रोज मिळणाऱ्या लाडू देण्यामुळे मनोधैर्य देण्यामुळे माझ्यात सकारात्मक भावना वाढली.

तसेच मला मॅडम सेशन्स फ्रायडे सिंगिंग सारी देखील लागत होते ही फ्रायडे वेबेल. त्यांच्या दिलेल्या महिनी दिली जायची ती माझ्यासाठी खूपच मोलाच्याची होती.

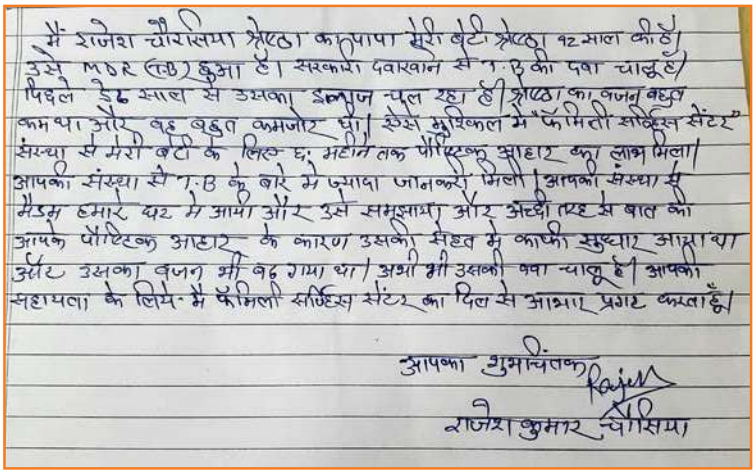
सुलोचना रेवन ढेलालकर

Tuberculosis Support Programme

The Tuberculosis (TB) Support Programme provides nutritional, emotional, and treatment-related support to TB patients and their families. In collaboration with Primary Health Centres, FSC provided nutritional support to patients associated with Colaba PHC three days a week throughout treatment. Under the Nikshay Mitra Initiative, six months of ration support was provided to patients from Maruti Lane PHC, Duncan PHC, and Panjarapole PHC.

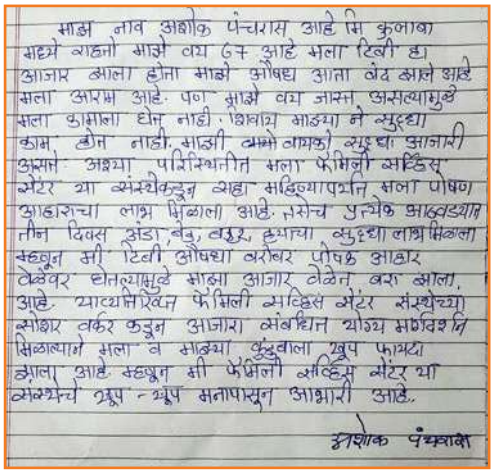


Regular meetings, counselling, and home visits addressed treatment adherence, nutrition, hygiene, infection prevention, mental well-being, and family support. The programme helped strengthen nutritional security, treatment adherence, and family awareness during recovery.



मैं राजेश चौरसिया श्रेष्ठा कन्यापा मेरी बेटी श्रेष्ठा 12 साल की है। उसे MDR (TB) हुआ है। सरकारी दवाखाने से 1.B की दवा चालू है। पिछले 2 साल से उसका इलाज चल रहा है। श्रेष्ठा का वजन बहुत कम था और वह बहुत कमजोर थी। ऐसे मुश्किल में "फॅमिली सर्विस सेंटर" संस्था से मेरी बेटी के लिए 6 महीने तक पौष्टिक आहार का लाभ मिला। आपकी संस्था से 1.B के बारे में ज्यादा जानकारी मिली। आपकी संस्था से मैडम हमारे घर में आयी और उसे समझायी और अच्छी तरह से बात की आपके पौष्टिक आहार के कारण उसकी सेहत में काफी सुधार आया था और उसका वजन भी बढ़ गया था। अभी भी उसकी दवा चालू है। आपकी सहायता के लिये मैं फॅमिली सर्विस सेंटर का दिल से आभार प्रगट करता हूँ।

आपका शुभचिंतक
राजेश कुमार चौरसिया



माझे नाव अशोक पंचरास आहे मि कुलाबा मध्ये राहतो माझे वय 64 आहे मला टिबी हा आजार आला होता माझी औषधे आता बंद झाले आहे मला आराम आहे. पण माझे वय जास्त असल्यामुळे मला कामाला होत नाही. घरातून माझ्या मी सुद्धा काम होत नाही. माझी तब्बेत व सुद्धा आजारी असते अश्या परिस्थितीत मला फॅमिली सर्व्हिस सेंटर या संस्थेकडून त्यांच्या महिन्यातून मला पोषण आहाराचा लाभ मिळाला आहे. तसेच प्रत्येक आठवड्यात तीन दिवस अंडा, बेदु, वटुर, इत्याचा सुद्धा लाभ मिळाला. त्यामुळे मी टिबी औषधा बरोबर पौष्टिक आहार घेतल्यामुळे माझा आजार लवकर बरा झाला आहे. याबद्दल फॅमिली सर्व्हिस सेंटर संस्थेच्या सोशल वर्कर कडून आजारा संबंधित योग्य मार्गदर्शन मिळाल्याने मला व माझ्या कुटुंबाला खूप फायदा झाला आहे. त्यामुळे मी फॅमिली सर्व्हिस सेंटर या संस्थेचे खूप - खूप मनापासून आभारी आहे.

अशोक पंचरास

Family Health / Lane Meetings Programme

The Family Health Programme engages families across Colaba, Cuffe Parade, and Uttan-Bhayandar through home visits, lane meetings, health awareness, counselling, referrals, and linkages to healthcare and welfare services.

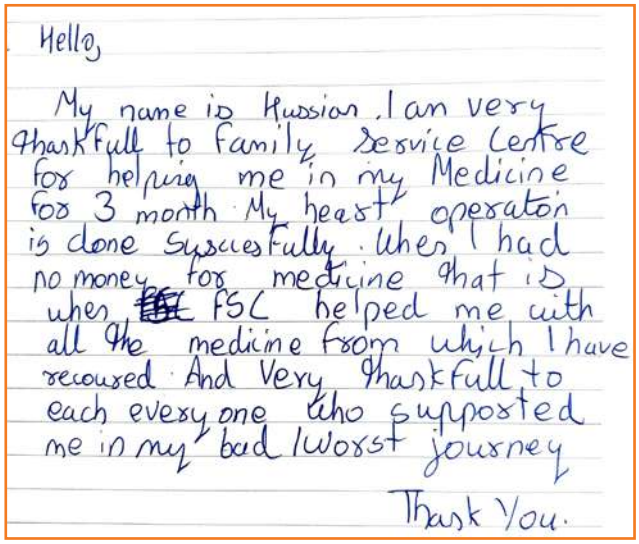
Sessions addressed adolescent health, mental well-being, parenting, sanitation, reproductive health, lifestyle diseases, nutrition, preventive healthcare, cervical cancer, Alzheimer's disease, TB, suicide prevention, substance abuse, digital safety, financial literacy, and government schemes.

Through community-based outreach and healthcare linkages, FSC supported families with medical referrals, sponsorship assistance, and access to schemes such as the Mahatma Jyotiba Phule Health Scheme, strengthening preventive healthcare and informed decision-making.

Medical Assistance

The Medical Assistance Programme supports economically vulnerable individuals and families in accessing essential healthcare and continuing treatment. During the year, FSC supported 10 beneficiaries with conditions including hypertension, cardiac ailments, thyroid disorders, diabetes, eye-related concerns, psychiatric conditions, and developmental disabilities requiring ongoing care and therapies.

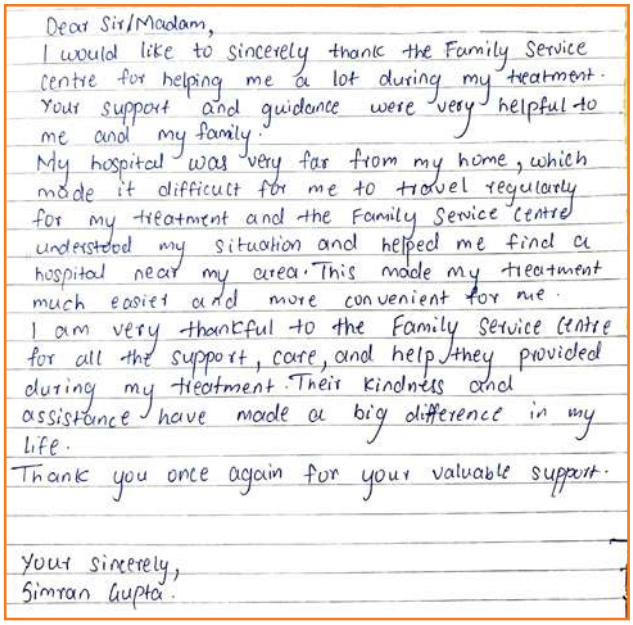
Support included medical consultations, medicines, treatment procedures, follow-up care, and essential care for persons with disabilities. The programme helped reduce financial barriers and improve access to necessary healthcare.



Hello,

My name is Russian. I am very thankfull to Family Service Centre for helping me in my Medicine for 3 month. My heast operation is done Sussesfully. When I had no money for medicine that is when FSC helped me with all the medicine from which I have recoused. And Very thankfull to each every one who supported me in my bad/worst journey

Thank You.



Dear Sir/Madam,

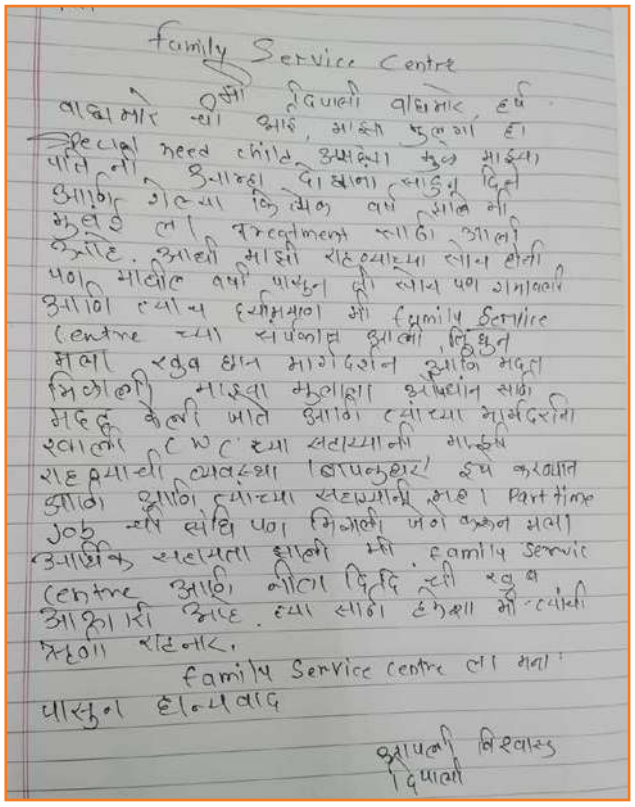
I would like to sincerely thank the Family Service Centre for helping me a lot during my treatment. Your support and guidance were very helpful to me and my family.

My hospital was very far from my home, which made it difficult for me to travel regularly for my treatment and the Family Service Centre understood my situation and helped me find a hospital near my area. This made my treatment much easier and more convenient for me.

I am very thankful to the Family Service Centre for all the support, care, and help they provided during my treatment. Their kindness and assistance have made a big difference in my life.

Thank you once again for your valuable support.

Your sincerely,
Simran Gupta.

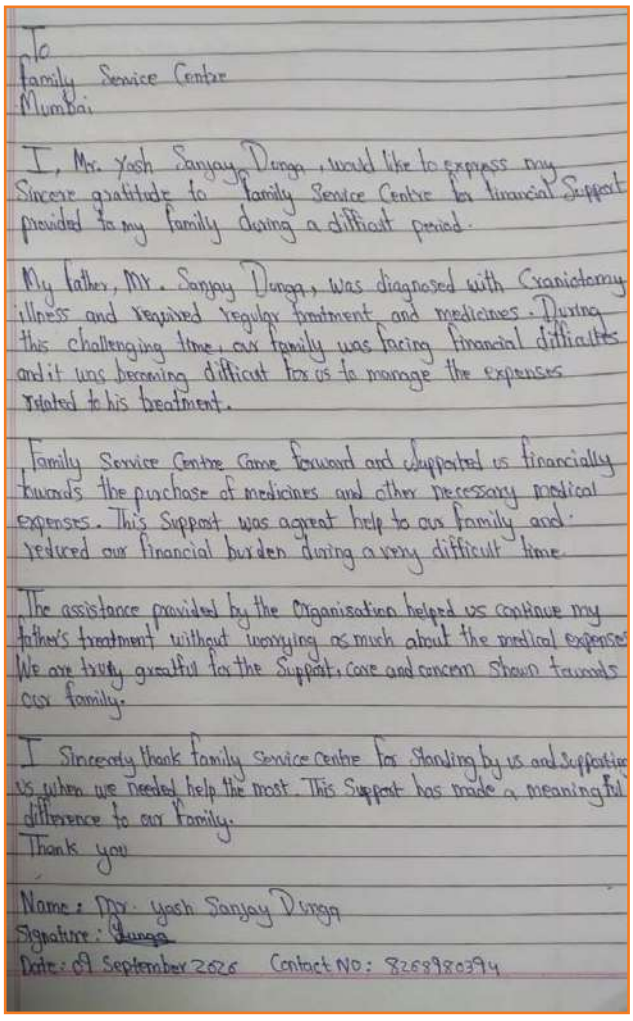


Family Service Centre

वाचा मोर सर्व आई, माझी मुलगा हा Special need child असल्या मुळ माझ्या पतीनी, दुसऱ्हा दोघांना सोडून दिले आणि गेल्या कित्येक वर्ष सोबत नी मुलाचे treatment साठी आली आहे. आणी माझी राहण्याच्या सोय होती पण मोठ्या वर्षी पासून ही सोय पण गमावली आणि त्याच दरम्यान मी Family Service Centre च्या संपर्कात आली, त्यांनी मला खुप मार्गदर्शन आणि मदत मिळाली माझ्या मुलाच्या उपचारात साठी मदत केली आणि आणि त्यांच्या मार्गदर्शनी स्वतःचा CWC च्या सहाय्याने माझ्या राहण्याची व्यवस्था झाली! इथे करण्यात आणि आणि त्यांच्या सहाय्यानी मला Part time Job सुद्धा सोबत पण मिळाली जेणे करून मला आर्थिक सहायता झाली मी Family Service Centre आणि नीता दिदि ची खुप आभारी आहे. त्या साठी ह्यांच्या मी त्यांची ऋणा राहीन.

Family Service Centre ला मनापासून धन्यवाद

आपली विश्वासू
दिपाली



To
Family Service Center
Mumbai.

I, Mr. Yash Sanjay Dunga, would like to express my Sincere gratitude to Family Service Centre for financial Support provided to my family during a difficult period.

My father, Mr. Sanjay Dunga, was diagnosed with Craniotomy illness and required regular treatment and medicines. During this challenging time, our family was facing financial difficulties and it was becoming difficult for us to manage the expenses related to his treatment.

Family Service Centre came forward and supported us financially towards the purchase of medicines and other necessary medical expenses. This support was a great help to our family and reduced our financial burden during a very difficult time.

The assistance provided by the Organisation helped us continue my father's treatment without worrying as much about the medical expenses. We are truly greatful for the support, care and concern shown towards our family.

I Sincerely thank Family Service Centre for standing by us and supporting us when we needed help the most. This Support has made a meaningful difference to our family.

Thank you

Name: Mr. Yash Sanjay Dunga
Signature: Dunga
Date: 01 September 2026 Contact No: 8268980394

New Initiatives Responding to Community Needs

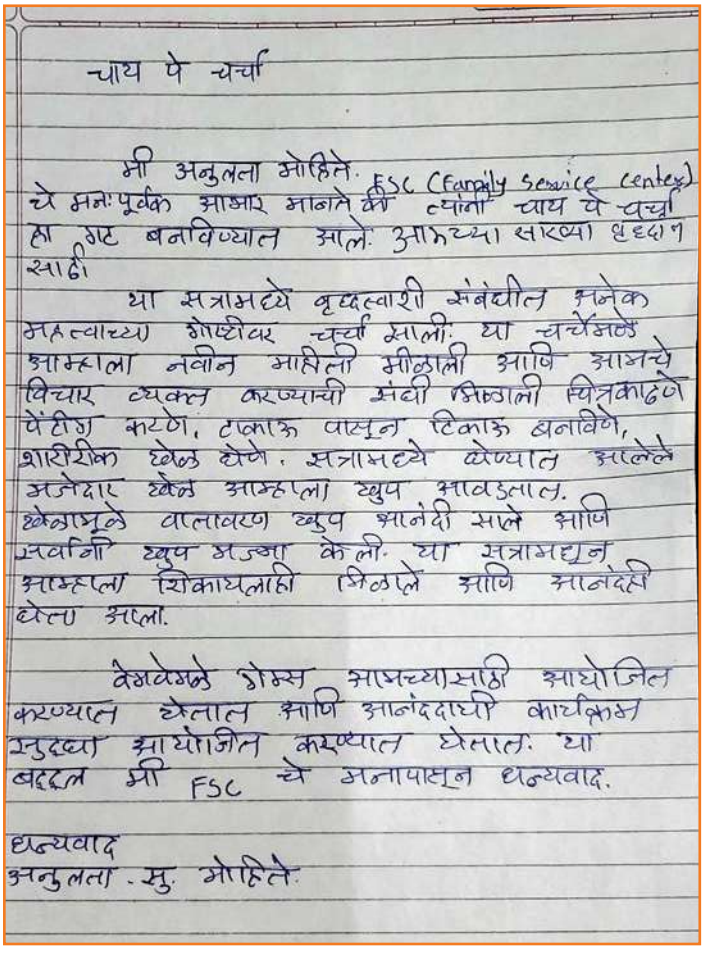
Chai Pe Charcha

Chai Pe Charcha is a newly initiated community-based programme of FSC, started in August 2025 to promote the overall well-being of senior citizens across Colaba, Cuffe Parade, and Uttan communities. The programme was developed in response to the community's need for a dedicated space where elderly individuals can come together, build social connections, share experiences, and remain mentally and emotionally engaged.

Through regular sessions, senior citizens participated in brain wellness exercises, puzzle-solving, indoor games, yoga, drawing, mandala art, diya painting, and other creative activities. These sessions provided opportunities for cognitive stimulation, self-expression, and lifelong learning. For several participants, it was their first experience using pencils, colours, and art materials, fostering a sense of joy, confidence, and personal achievement.

The programme also emphasized health promotion through awareness sessions on healthy ageing, dissemination of information on government welfare schemes, and linkages to medical support services. A physiotherapy camp was organized to address mobility and physical health concerns. In collaboration with doctors from the Primary Health Centre (PHC), FSC also conducted health screening camps that included haemoglobin (Hb) testing, blood pressure (BP) monitoring, and chest X-ray examinations, facilitating early identification of health issues and timely referrals.

Over the year, Chai Pe Charcha evolved into a vibrant community platform that reduced social isolation, strengthened peer relationships, and encouraged active and healthy ageing. By promoting companionship, creativity, continuous learning, and access to essential healthcare services, the programme has contributed significantly to enhancing the quality of life and overall well-being of senior citizens.



चाय पे चर्चा

मी अनुलता मोहिते. FSC (Family Service center) चे मनःपूर्वक आभार मानते की त्यांनी चाय पे चर्चा हा ग्रुप बनविण्यात आले आमच्या सारख्या वृद्धांन साठी.

या सत्रामध्ये वृद्धत्वाशी संबंधीत अनेक महत्वाच्या गोष्टीवर चर्चा झाली. या चर्चेमुळे आम्हाला नवीन माहिती मीळाली आणि आमचे विचार व्यक्त करण्याची संधी मिळाली चित्रकाढणे पेंटीग करणे, टाकाऊ वासून टिकाऊ बनविणे, शारीरीक खेळ खेळे. सत्रामध्ये घेण्यात आलेले अनेकार खेळ आम्हाला खुप आवडलात. खेळामुळे वातावरण खुप आनंदी झाले आणि सर्वांनी खुप मजा केली. या सत्रामधुन आम्हाला शिकायलाही मिळाले आणि आनंदही घेता आला.

वेगवेगळे गेम्स आमच्यासाठी आयोजित करण्यात केलात आणि आनंददायी कार्यक्रम सुद्धा आयोजित करण्यात घेलात. या बद्दल मी FSC चे मनापासून धन्यवाद.

धन्यवाद
अनुलता. सु. मोहिते



मै पिछले एक साल से चाय पे चर्चा ग्रुप से शामिल हुआ हूँ मेरी उम्र 70 है। मुझे ग्रुप में अच्छा लगता है अलग-अलग चीजों कि जानकारी देते है. नई चिजे बनाना, सिखाने वह बहुत अच्छा लगता है। मेरे जैसे और लोग मिल जाते है उनसे बात-चित करके अच्छा लगता है।

धन्यवाद
शेरबहादुर शर्मा

New Initiatives Responding to Community Needs

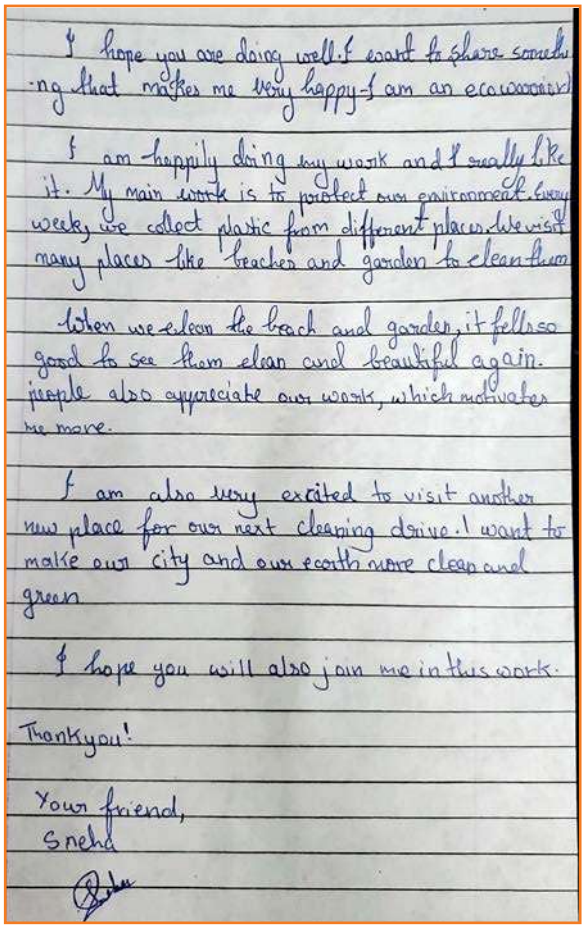
Our Waste, Our Responsibility

FSC newly initiated the "Our Waste, Our Responsibility" Programme to promote responsible waste management and address the growing concern of plastic pollution at the community level. The initiative contributes to SDG 11 – Sustainable Cities and Communities, SDG 12 – Responsible Consumption and Production, and SDG 13 – Climate Action by encouraging cleaner neighbourhoods, plastic reduction, recycling, and sustainable practices.of FSC staff and encouraged children's participation

Implemented across the Colaba and Uttan communities, the programme included plastic collection drives, awareness sessions on responsible waste disposal, and community sensitisation activities in collaboration with Project Mumbai and Bisleri's Bottle for Change initiative. In Uttan, plastic collection was also facilitated during wedding ceremonies, encouraging responsible disposal practices during community events. Upcycled bags were distributed among children to promote practical alternatives to single-use plastic.

A significant milestone of the initiative was the successful collection of 731.7 kg of plastic waste through the programme. This achievement reflects the collective efforts of the participating communities and reinforces the importance of individual and community-level action in promoting responsible waste management and environmental sustainability. Every contribution, however small, plays a role in keeping our neighbourhoods cleaner and reducing the impact of plastic waste on the environment.

The programme also focused on capacity building of FSC staff and encouraged children's participation as Eco Warriors, motivating them to take part in plastic collection drives and promote responsible waste practices within their families and communities. Through this initiative, FSC is fostering environmental awareness, encouraging collective responsibility, and supporting community-led action towards more sustainable living.



I hope you are doing well. I want to share something that makes me very happy - I am an ecowarrior!

I am happily doing my work and I really like it. My main work is to protect our environment. Every week, we collect plastic from different places. We visit many places like beaches and garden to clean them.

When we clean the beach and garden, it feels so good to see them clean and beautiful again. People also appreciate our work, which motivates me more.

I am also very excited to visit another new place for our next cleaning drive. I want to make our city and our earth more clean and green.

I hope you will also join me in this work.

Thank you!

Your friend,
Sneha



I would like to give a heartly thanks to family service centre for conducting this project. To give an opportunity to children to learn more about environmental issues, by conducting as interactive activities and sessions. It felt great being an "Eco warrior". Also Thanks to my fellow Eco warriors for the abundant support. Thank you Family Service centre for your more incredible encouragement.

Thank you.
Your's Sincerely
Mehvish Shaikh
Member of Our Work Our Responsibility



Nurturing Young Voices Through Street Theatre



FSC believes that every child has the potential to become a confident contributor to society. With this vision, a Street Play Team was formed under the Balmandal to nurture children's talents, build their confidence, and use theatre as a creative medium for community awareness.

Children with an interest in acting and effective communication were identified and trained through regular rehearsals to strengthen their acting, public speaking, teamwork, creativity, and leadership skills.

During the year, the team performed street plays on key social issues, including the Protection of Children from Sexual Offences (POCSO) Act, Constitutional Rights, Child Safety, and Cleanliness and Hygiene. These performances sensitised community members, promoted awareness, and encouraged positive behavioural change.

The initiative enhanced children's confidence, communication, stage presence, and teamwork while empowering them to express social messages effectively. It also strengthened community awareness by engaging audiences through interactive and impactful street theatre

United Way Mumbai – Tata Mumbai Marathon 2026

FSC participated in the Tata Mumbai Marathon 2026 organised through United Way Mumbai, utilising the platform to raise funds in support of its programmes for vulnerable children, women, and families. Through this initiative, FSC raised a total contribution of Rs. 8,44,054.56/-.

A special contribution was made by Ms. Anisha Johri, FSC Managing Committee Member, who participated in the 10 km run and independently raised funds to support FSC's cause. Additionally, 14 FSC team members completed the 6 km Dream Run, demonstrating their commitment and solidarity towards FSC's mission.

As part of runner engagement, FSC introduced the "Tree Board" activity, where participants shared words reflecting the meaning of family, such as love, strength, home, and belonging. The activity created awareness about FSC's Alternative Care Programme and highlighted its commitment to ensuring that every child grows up in a safe, nurturing, and supportive family environment.

The participation strengthened FSC's visibility, community engagement, and resource mobilisation efforts towards its ongoing social initiatives.



Professional Development and Organisational Strengthening

FSC strengthened its organisational capacity by creating opportunities for team members to update their knowledge, develop new skills and enhance professional practices. Key capacity-building initiatives during the year included:

- **Internal Team Development:** FSC conducted internal team-building and knowledge-sharing sessions to strengthen teamwork, share learning, update staff knowledge and enhance coordination and professional practices.
- **NEP 2020 & Experiential Learning:** Balwadi teachers attended a session on experiential learning aligned with NEP 2020 and the Holistic Progress Card, organised by CSVS and facilitated by Dr. Swati Vyas.
- **Mission Vatsalya:** Team members attended training on the Mission Vatsalya Portal and participated in a workshop on Non-Institutional Services under Mission Vatsalya, covering Sponsorship, Foster Care and After Care.
- **Adoption:** Staff participated in CARA's quarterly virtual training, State Orientation and Training on Adoption Regulations 2022 at Nashik, and a consultation on ethical practices in search for origin and the role of Specialised Adoption Agencies (SAAs).
- **Family Strengthening:** FSC participated in a closed-group discussion on Family Resource Centres (FRCs) for strengthening families and preventing separation in India, organised by India Alternative Care Network (IACN), Delhi.
- **Staff Wellbeing:** Team members participated in workshops on mental health and wellbeing and stress management.
- **Fundraising & Organisational Sustainability:** Training by United Way Mumbai covered fundraising strategies, donor engagement, increasing NGO outreach through digital platforms and building corporate partnerships. Staff also attended an online proposal-writing training through ConnectFor.
- **Workplace Safety:** Team members attended POSH training organised by the Women and Child Welfare Department.
- **Digital Skills:** Through ConnectFor, staff received training on Canva and AI tools to strengthen digital content creation and organisational communication.

These professional development initiatives strengthened the team's knowledge, technical skills, teamwork and professional practices. The learning gained through external trainings and internal knowledge-sharing sessions contributed to improved coordination and enabled FSC team members to respond more effectively to the evolving needs of children, families and the wider community.





Sponsor Engagement and Special Tribute

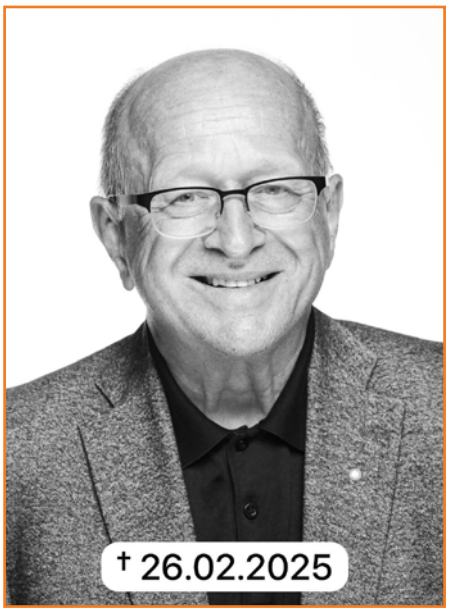
Sponsor visits are an important part of strengthening partnerships, accountability, programme effectiveness, and future planning. During the year, FSC was honoured to welcome Ms. Rita Steinau and Ms. Claudia Schaefer from Chance auf Leben e.V., Germany; Dr. Anju Goel from the USA; Dr. Bhakti Gidwani from USA and Mr. Henok Mengistu, representative of Wide Horizons for Children, USA.

During their time with FSC, the sponsors interacted with beneficiaries at the FSC office, conducted home visits, and visited the FSC Community Centre, participating in activities with beneficiaries and staff. They also reviewed the overall implementation of projects, including achievements, challenges, lessons learned, and areas for improvement. Discussions with the FSC team focused on future priorities, programme sustainability, and strategies to strengthen interventions in response to the evolving needs of beneficiaries and their families.

This engagement provided a valuable platform for sharing feedback, strengthening mutual understanding, and reinforcing long-term collaboration between FSC and its partners. FSC gratefully acknowledges the continued commitment and support of its sponsors in strengthening its programmes and creating better opportunities for beneficiaries and their families.



Special Tribute – Dr. Uli Steinau



We deeply mourn the passing of Dr. Uli Steinau, Trustee of Chance auf Leben e.V. and a long-standing supporter of the Family Service Centre (FSC).

For over three decades, Dr. Steinau remained committed to our work, offering thoughtful guidance, encouragement, and continued support. We are particularly grateful for the valuable suggestions and insights he shared during his visits to FSC, which enriched our efforts and encouraged us in our mission.

We remember Dr. Steinau with profound gratitude and respect for his compassion, dedication, and enduring association with FSC. His contribution and support will remain a meaningful part of our journey.

We extend our heartfelt condolences to his family, friends, and colleagues. May his memory continue to inspire us.

Expression Of Gratitude

FSC extends its heartfelt gratitude to all its supporters, partners, donors, volunteers, and well-wishers whose valuable contributions, guidance, and commitment have strengthened its efforts towards community development, education, nutrition, and healthcare initiatives.

Dr. Geeta Balakrishnan is gratefully acknowledged for her valuable support towards the ANC/PNC programme and tuberculosis nutrition support under the Nikshay scheme. Ms. Anisha Johari also deserves special appreciation for her dedicated efforts in raising funds through the Tata Mumbai Marathon, contributing significantly to the strengthening of FSC's community initiatives.

FSC deeply appreciates Ms. Sangita Rajesh Gala, through the Shri Tokershi Velji Vaghani Manav Rahat Nidhi Trust, for her support towards higher education initiatives, for arranging resource persons for children's activities, and for extending support to the Ambedkar Nagar Study Class Programme.

Special thanks are due to The Indian Hotels Company Limited (IHCL) for its generous support in providing nutrition to tuberculosis patients at Colaba PHC and for conducting engaging activities for children, contributing to their overall well-being, learning, and development.

FSC gratefully acknowledges its sponsors—Chance auf Leben e.V., Germany; Wide Horizon for Children, USA; The Joseph Foundation, USA; and Spence-Chapin, USA—for their generous support towards education sponsorship and community development programmes. Their trust in FSC and continued partnership have enabled the organisation to strengthen its initiatives and create meaningful impact in the communities it serves.

Ms. Rukaiya Rawat is sincerely acknowledged for conducting training on the Balwadi syllabus and sharing her expertise in developing an effective curriculum for FSC's early childhood education programme.

FSC is deeply grateful to SMILZ Nishkam Seva Trust for its constant support towards the growth and development of the Udaan Project. Its continued efforts in training and empowering women with diverse product-making skills have helped them enhance their capabilities and improve the quality of their products. FSC particularly appreciates the Trust's guidance, encouragement, and willingness to extend additional support towards production-related expenses whenever required, while encouraging the women to maintain quality standards and develop products that are well received by customers.

Our heartfelt appreciation goes to Ghaswala Vision Foundation, and especially Mr. Percy, for their prompt and compassionate support in helping children access necessary surgeries. Their timely assistance towards medical expenses has provided much-needed support to children and their families during critical times. FSC deeply values their commitment to the well-being of children and their compassionate support.

Standard Chartered Bank deserves our sincere appreciation for its valuable guidance and support to the FSC team during the renewal process of FCRA registration.

FSC also gratefully acknowledges Ms. Cynthia Pinto for her support towards Balwadi nutrition initiatives at Uttan; Roman Catholic Cathedral Trust (RCCT) for providing corridor space for FSC's clients; and Holy Name School for providing a hall facility for conducting activities for beneficiaries.

Our heartfelt appreciation goes to FSC's CSR partners, Marflix Pictures Pvt. Ltd. and Yale Synthlube Industries Private Limited, for their continued partnership and commitment towards community development initiatives.

FSC remains grateful to all Managing Committee members for their continuous guidance, encouragement, and support in strengthening the organisation's programmes, systems, and vision.

Above all, FSC acknowledges with deep gratitude every individual and organisation that has contributed time, resources, expertise, encouragement, and trust. Their collective support has enabled the organisation to continue its work with commitment and purpose, create meaningful impact, and contribute towards improving the lives of the communities we serve.

Honouring Years of Dedicated Service

As we reflect on the year gone by and look towards a new chapter for the Family Service Centre, we do so with deep gratitude to those whose leadership, guidance, and dedicated service have strengthened FSC and enriched its mission.

FSC gratefully acknowledges His Eminence Oswald Cardinal Gracias, Archbishop Emeritus of Bombay, for his dedicated service as President of FSC and for the wisdom, guidance, and commitment he brought to the welfare of children and families. As he steps down from this role, the organisation extends its sincere appreciation for his leadership, encouragement, and support over the years. FSC warmly welcomes His Excellency Archbishop John Rodrigues as its new President and looks forward to his guidance and leadership in the years ahead.

Special recognition is due to Dr. Frederick de Souza, whose association with FSC spans nearly three decades. During his tenure as a Managing Committee Member and Treasurer, his valuable guidance on accounts and financial matters contributed significantly to strengthening FSC's financial management, funding, and long-term sustainability. His wisdom, commitment, and steadfast support have been deeply valued throughout his long association with the organisation.

Our heartfelt appreciation goes to Ms. Jennifer Talwalkar, whose association with FSC spans more than five decades. As a Managing Committee Member and foster mother, she made a lasting contribution to the lives of vulnerable children through her care, compassion, and dedicated support of FSC's Foster Care Programme. Her long-standing association with the organisation reflects a remarkable commitment to the well-being of children and to the values at the heart of FSC's mission.

FSC remains deeply grateful for the service, guidance, and commitment of all three, which form an important and enduring part of the legacy of the Family Service Centre. Their contributions have helped shape the organisation's journey and will continue to be remembered with appreciation as FSC moves forward into a new chapter.

In Loving Memory of Dr. Armaity Desai (1934-2025)

The Family Service Centre deeply mourns the passing of Dr. Armaity Desai, a visionary leader and guiding force whose wisdom, dedication, and commitment greatly influenced the programmes and activities of the Centre.

Her valuable contribution to social work, her concern for children and families, and her vision for strengthening families have left a lasting legacy. We extend our heartfelt condolences on her passing and remain deeply grateful for her guidance and contribution to the Family Service Centre.

Her vision and commitment will continue to inspire our work and mission.



Strengthening Partnerships, Expanding Opportunities

FSC's partnerships continued to enrich the lives of children, adolescents, youth, women and senior citizens by creating opportunities for learning, creativity, wellbeing, culture and livelihood.

Our Key Partnerships

Partner	Key Initiatives & Opportunities
The Indian Hotels Company Limited (IHCL) – Taj Group	• Display of Udaan products at Taj locations • Nutritional support for tuberculosis patients • New Year lunch for Balmandal children at Taj Mahal Palace • Meal boxes and engaging activities during summer camps
Chhatrapati Shivaji Maharaj Vastu Sangrahalaya (CSMVS)	• Turtle conservation awareness • Celebrate Culture, Create with Code – motorised Ganpati chariot with Warli art • Build Your Own Moving Machine • Money & Markets • Children's Festival of Performing Arts • Bahurupi performances • Ancient Mesopotamia activity • Robotics workshops • Crafting Wonders exhibition
ConnectFor	Facilitated connections with organisations and professionals for: • Suicide prevention sessions through Humm Care • Science experiments through Hamara Footpath Foundation • Brain wellness sessions for senior citizens • Life-skills sessions for Balmandal children • Menstrual hygiene awareness sessions and Distribution of sanitary napkins through I.I.M.U.N
Bodhi Tree Foundation	• Identification and enrolment of children for free online tuition for Classes 1–12 • Trial programme initiated in March 2026

Networking And Partnerships

FSC values collaboration and networking as an integral part of its work. During 2025–26, FSC engaged with institutions and individuals across the education, adoption, health, NGO, public and private sectors, strengthening programme delivery, referrals, resource mobilisation, learning, and community outreach.

Key Networking Partners

Sector	Institutions / Organisations
Education	College of Social Work, Nirmala Niketan; College of Home Science, Nirmala Niketan; Holy Name High School; St. Joseph High School; Nirmala Niketan Extension Centre, Goregaon; Tilak Vidyapeeth, Kharghar; Dyansadhana School, Manori; NSS Department, University of Mumbai, Janabai Madhavrao Rokhde School, Loyola College of Social Sciences.
Adoption & Child Protection	Central Adoption Resource Authority (CARA), New Delhi; State Adoption Resource Agency (SARA), Pune; Child Welfare Committee, Mumbai City; Department of Women & Child Development, Mumbai City; Women & Child Development Commissionerate, Pune; Adv. Rakesh Kapoor & Company
Health	Stella Maris Hospital, Uttan; Public Health Centres at Colaba, Maruti Lane, Duncan Road and Uttan; P.D. Hinduja Hospital
NGO / Civil Society	Hamara Footpath Foundation; CRY; Paulwat Foundation; Connect For; Smilz-Nishkam Seva Trust; Shri Tokershi Velji Vaghani Manav Rahat Nidhi Trust; United Way of Mumbai; IACN – India Alternative Care Network; International Association of Family Support Networks; Toy Bank; ADAPT – The Spastic Society of India; Bapanu Ghar; Ghaswala Vision Foundation, Project Mumbai, Bodhi Tree Foundation.
Public & Private Sector	IHCL (The Indian Hotels Company Limited); Reserve Bank of India Monetary Museum; Bank of Baroda; Bank of India; Citizen Credit Co-operative Bank; State Bank of India; Standard Chartered Bank; HDFC Bank; Aditya Birla New Age Hospitality; Bisleri International Pvt. Ltd.; Project Mumbai; Yale Synthulube Industries Pvt. Ltd.; Marflix Pictures Pvt. Ltd.; Arihant Computer Systems; Vignette Solutions; Skyline Advertisers; Raj Papers & Printers; Waghela Xerox; Nehru Planetarium; BEST; Police Stations at Colaba, Cuffe Parade and Uttan; A Ward; R.K. Khanna & Associates; Snow World, RTI Montessori, Rossari Biotech Limited.
Individual Contributors & Supporters	Dr. Anju Goel; Ms. Debbie Mansfield; Ms. Eileen Minnucci; Ms. Rita Steinau; Ms. Annuja Sanghvi; Mr. & Mrs. Selby Pereira; Ms. Dhara Bangera; Adv. Hemant Gandhi; Mr. Bhavin Pandya; Ms. Saloni Ghiya; Dr. Bhakti Gidwani; Ms. Sarita Patel; Mr. Henok M. Demissie; Mr. Percy Ghaswala; Mr. & Mrs. Navin Shah; Ms. Daksha Shah; Mr. Deveansh Shah; Mr. Manoj Shah; Ms. Naina Shah; Ms. Sanjana Kejariwal; Ms. Riva Shah; Mr. Avinash Khandekar; Mr. Yogesh Waghmare; Dr. Sandeep Rathod; Mr. Sharad Palkar; Fr. Leslie Malya; Ms. Sweta Shah; Fr. Neil Cassiano Dos Santos; Sr. Lawrencea Pereira; Tom & April Joseph; Ms. Natasha Kothari; Mr. Govind Khatele; Ms. Hema Rodrigues; Dr. Jayant Ranjane, Mr. Khushal & Mrs. Kinjal Agrawal, Ms. Rinku Vora, Ms. Altina Coutinho along with other individual supporters and collaborators.

Donors Support

FSC gratefully acknowledges the support of its local and FCRA donors, whose contributions enabled the organisation to sustain and strengthen its programmes and services.

Local Donors

Contribution	Donors
Above ₹1,00,000	United Way of Mumbai – ₹8,44,054.56; Marflix Pictures Pvt. Ltd. – ₹7,00,000
₹20,001 – ₹1,00,000	Dr. Geeta Balakrishnan; CGS Infotech Solutions Pvt. Ltd.; GNX Life Line Pharma LLP; Mr. Vijendra Singh; Ms. Vera Merwanji; Seaqueen Fisheries; Mr. Karan Rele; Mr. Selvin Thomas Nunis
₹5,001 – ₹20,000	Mr. Kiran Nair; Mr. Mayank Mittal; Mr. Prasad Kadam; Ms. Heena Mehta; Mr. Bharat Ashok Shah; Mr. Rahul Pradhan; Benar Engineering Works; Mr. Edward Juran Correa; Mr. Nester Sonny Kagdya; Mr. Raju Shankar Adangle; Mr. Amit Dhairyawan; Ms. Purnima Mirchandani; Mr. Amit Jaiswal; Mast. Yohan Captain; Mast. Freyan Captain; Ms. Bharti Parekh; Mr. Namit Shah; Mr. Patterson Gonsalves; Mr. Glanson Gonsalves; Ms. Priscilla Glanson Gonsalves; Mr. Vijay Bhavighar; Shri Tokershi Velji Vaghani Manav Rahat Nidhi Trust
Up to ₹5,000	Mr. Shreyas Mehta; Ms. Seraphine Mathias; M/s Esskay Steel Corporation
Total Local Donations:	**₹22,75,155.56**

FCRA Donors

Contribution	Donors
₹70,34,231	Chance of Life
₹61,20,443	Wide Horizons For Children
₹5,85,650	Joseph Foundation
₹1,00,000	Mr. Kalathur V. Govindrajan
Total FCRA Donations	**₹1,38,40,324**

Donation in kind

Alex D'souza
Amita Shah
Bank of Baroda
Bhavi Saghvi
Dr. Nilima Mehta
Dr. Roshni Agrawal
Dr. Saroj Pawar
Gayatri
Geeta Fazalbhoy
Hema Rodrigues
Hoshang Jokhi
IITB Monash Research Academy
IHCL
Jagdish Vora
Jeevan Jyoti Centre
Khursheen Jesia
Liz Saldanha
Mala Bhavanani
Milly Rodrigues
Minoo Jokhi
Mona Mehta
Nisha Damani
Oscar Barretto
Prarthana Batra
Priyanshi Mehta
Rachana Jain
Rachana Suri
Raju Adangale
Ram Chandra
Ratna Nidhi Trust
Rina Kamat
Rita Barretto
Rupa Mehta
S. Dicholkar
Salomi Ghiya
Sameer Khan
Samita Shah
Sangita Rajesh Gala
Sera Mathias
Shalini Lekraj
Sharanya Gupta
Soroj Varma
Suchita Damani
Suruchi Jain
Tinsy Thomas
Toy Bank
Varsha Kewalramani
Vidit Varma
Vidya Iyer
Vijendra Singh
Yachana Suri

Students' Fieldwork Placement and Orientation Visit at Fsc

College of Social Work, Nirmala Niketan, Mumbai- (Master of Social Work – II):

Ms. Punam Hase
Ms. Ritasha D'souza
Ms. Shelly Arya
Ms. Priyanka Kannan

St. Xavier's College (Empowered Autonomous Institute)- (FY-BAF)

Ms. Swikriti Tiwari

Pushpanjali College of Education, Papdy, Vasai

Ms. Maxina Munis
Ms. Sneha Bhandari





Credibility Alliance

"Credibility Alliance is a consortium of Voluntary Organisations which accredits organization based on their good governance and transparency in work, thereby enhancing their legitimacy. Our accreditation with Credibility Alliance expired in 2022 and has now been renewed with the validity period from the year 2022-2027.

Details of Board Members

Name	Age	Gender	Occupation	Position in the Board	Total amount paid in last financial year (Rs.)	Form of payment Salary/ Consultancy/ Honorarium/ Sitting Fees/other (Specify)	Blood relation between them
Archbishop John Rodrigues	58	Male	Archbishop of Bombay	President Ex-officio member	Nil	N.A.	-
Ms. Sabeena Gonsalves	52	Female	Superior, DHM, Nirmala Niketan Institute	Vice President, Ex-officio member	Nil	N.A.	-
Dr. Lidwin Dias	58	Female	Principal, College of Social Work, Nirmala Niketan	Chairperson, Ex-officio Member	Nil	N.A.	-
Ms. Nirmala Fernandes	64	Female	Former Director of Family Service Centre	Hon. Secretary	Nil	N.A.	-
Ms. Greta Lopes	48	Female	College of Social Work, Nirmala Niketan	Hon. Treasurer	Nil	N.A.	-
Dr. Nilima Mehta	72	Female	Professor & Child Protection Consultant	Member & Honorary Director	Nil	N.A.	-

Name	Age	Gender	Occupation	Position in the Board	Total amount paid in last financial year (Rs.)	Form of payment Salary/ Consultancy/ Honorarium/ Sitting Fees/other (Specify)	Blood relation between them
Dr. Geeta Balakrishnan	69	Female	Former Principal, College of Social Work, Nirmala Niketan	Member	Nil	N.A.	-
Dr. Rahul Verma	60	Male	Pediatrician	Member	Nil	N.A.	-
Fr. Emmanuel K.T.	57	Male	Archbishop House	Member	Nil	N.A.	-
Ms. Anisha Johri	55	Female	Partner, Decorage & Associate Interior Designer	Member	Nil	N.A.	-
Mrs. Sangita Rajesh Gala	63	Female	Trustee of Shri Tokerji Velji Vaghani Manav Rahat Nidhi Trust	Member	Nil	N. A	-
Fr. Constancio Noronha	60	Male	Rector, Holy Name Cathedral	Member	Nil	N.A.	-
Dr. Ronald Yesudhas	42	Male	Assistant Professor, College of Social Worker Nirmala Niketan	Member	Nil	N.A.	-
Mr. Vijendra Singh	46	Male	AVP Distribution, IHCL	Member	Nil	N.A.	-

Credibility Alliance's Transparency & Accountability Disclosures
Distribution of paid staff according to compensation levels

Slab of gross salary plus benefits (Rs per month)	Male (No's)	Female (No's)	Total (No's)
₹10,000	0	10	10
₹10,000 - ₹25,000	0	5	5
₹25,000 - ₹50,000	1	7	8
₹50,000 - ₹1,00,000	0	2	2
Total	**1**	**24**	**25**

Details of Air Travel by Staff/ Volunteers / and Board Members in the last Financial Year.

Name & Designation of Staff / Volunteer /Board Member	Designation	Purpose of Travel	Cost Incurred (Rs.) by organization	Sponsored (Rs.)
Sheetal Rebello	Joint Director	Closed-group discussion on Family Resource Centres (FRCs) for strengthening families and preventing separation in India, at Delhi.	₹ 15,825/-	-
Avanti More	Joint Director	Closed-group discussion on Family Resource Centres (FRCs) for strengthening families and preventing separation in India, at Delhi.	-	₹ 15,825/- (Sponsored by IACN, Delhi)

Certificate of Accreditation



Certificate Of Accreditation

Under Desirable Norms

CREDIBILITY ALLIANCE

Is Pleased To Declare That

FAMILY SERVICE CENTRE

in the State of

MAHARASHTRA

Adheres To The Desirable Norms

Prescribed For Good Governance Of Voluntary Organisations

Certificate Registration No. CA/26/2022

Valid From: 10.11.2022 To 09.11.2027

CHAIRPERSON
Central Accreditation Committee

IMPROVING GOVERNANCE BUILDING TRUST

EXECUTIVE DIRECTOR

CREDIBILITY ALLIANCE

Accounts

R. K. KHANNA & ASSOCIATES
CHARTERED ACCOUNTANTS

402, Regent Chambers,
Nariman Point,
Mumbai 400 021.

TEL.: +91-22-62244444
E-MAIL: admin@rkka.in
Website: www.rkka.in

INDEPENDENT AUDITOR'S REPORT
TO THE TRUSTEES OF FAMILY SERVICE CENTRE

Opinion

We have audited the accompanying financial statements of **FAMILY SERVICE CENTRE (the Trust),** which comprise the Balance Sheet as at 31st March, 2026, the Statement of Income and Expenditure for the year then ended and notes to the financial statements, including summary of the significant accounting policies.

In our opinion, the accompanying financial statements give a true and fair view of the financial position of the TRUST as at 31st March, 2026 and of its financial performance for the year then ended in accordance with the Accounting Standards issued by the Institute of Chartered Accountants of India (ICAI).

Basis for Opinion

We conducted our audit in accordance with the Standards on Auditing (SAs) issued by ICAI. Our responsibilities under those standards are further described in the *Auditor's Responsibilities for the Audit of the Financial Statements* section of our report. We are independent of the Trust in accordance with the *Codes of Ethics* issued by ICAI and we have fulfilled our other ethical responsibilities in accordance with the Code of Ethics. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Responsibilities of Management and Those Charged with Governance for the Financial Statements

Management is responsible for the preparation of these financial statements that give a true and fair view of the state of affairs, results of operations of the Trust in accordance with the accounting principles generally accepted in India. This responsibility includes the design, implementation and maintenance of internal control relevant to the preparation and presentation of the financial statements that give a true and fair view and are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, management is responsible for assessing the So Trust's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless management either intends to liquidate the Trust or to cease operations, or has no realistic alternative but to do so. Those charged with governance are responsible for overseeing the Trust's financial reporting process.

Auditors' Responsibilities for the Audit of the Financial Statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with SAs will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

As part of an audit in accordance with SAs, we exercise professional judgment and maintain professional skepticism throughout the audit. We also-

- Identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by management.
- Conclude on the appropriateness of management's use of the going concern basis of accounting and based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Trust's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the Trust to cease to continue as a going concern.
- Evaluate the overall presentation, structure, and content of the financial statements, including the disclosures, and whether the financial statements represent the underlying transactions and events in a manner that achieves fair presentation.

We communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

We also provide those charged with governance with a statement that we have complied with relevant ethical requirements regarding independence, and to communicate with them all relationships and other matters that may reasonably be thought to bear on our independence and where applicable, related safeguards.

For R. K. KHANNA & ASSOCIATES
Chartered Accountants
(Firm Regn. No.105082W)

SANJEET P. SINGH
Partner
(Membership No.157933)
UDIN: 26157933OVHOCC8784

Mumbai:
Date: 7th September 2026

Accounts

FAMILY SERVICE CENTRE

Registration No. F-425/ BOM

BALANCE SHEET AS AT 31ST MARCH 2026

	Note No	As at 31st March 2026 Rupees	Rupees
SOURCES OF FUNDS			
Corpus Fund	3		3,483,173
Other Funds	4		3,805,052
Income And Expenditure Account:			
Per last Balance Sheet		20,252,929	
Surplus for the Year		6,189,682	26,442,611
CURRENT LIABILITIES			
Liability for Statutory Dues		29,500	
Liability for Expenses		343,700	373,200
TOTAL			**34,104,036**
APPLICATION OF FUNDS			
NON CURRENT ASSETS			
Property , Plant & Equipment	5	1,326,714	
Security Deposits		3,000	1,329,714
CURRENT ASSETS			
Tax Deducted at Source		340,995	
Interest Receivable		468,672	
Cash and Cash Equivalents	6	17,040,260	
Investments in Mutual Fund		1,071,158	
Investments in Fixed Deposits		13,839,738	
Amount Recoverable		13,499	32,774,322
TOTAL			**34,104,036**

Notes 1 to 18 form an integral part of Financial Statements

Per our report of even date

For R.K.KHANNA & ASSOCIATES
Chartered Accountants
(Firm Regn. No.105082W)

SANJEET P.SINGH
Partner
(Membership No.157933)

Mumbai
Date : 7th September 2026

For and on behalf of the Members of
Family Service Centre

MS. SABEENA GONSALVES
Vice President

DR. LIDWIN DIAS
Chairman

MS. GRETA LOPES
Treasurer

FAMILY SERVICE CENTRE

Registration No. F-425/ BOM

INCOME AND EXPENDITURE ACCOUNT FOR THE YEAR ENDED 31ST MARCH 2026

	Note No	2025-26 Rupees	Rupees
INCOME			
Donations	7		16,121,760
Fees for Adoption	8		213,000
Interest Income	9		1,430,522
Other Income	10		40,629
TOTAL INCOME			**17,805,910**
EXPENDITURE			
Establishment Expenses	11		2,630,654
Depreciation			212,075
Expenditure on Objects of The Trust:			
Educational Programmes	12	4,149,596	
Community Intervention Programmes	13	3,706,017	
Adoption Services Expenses	14	45,025	
Vocational Training and Development	15	164,702	
Anti Natal Care / Post Natal Care	16	181,281	
Tuberculosis Care	17	337,231	
Medical Assistance	18	189,647	8,773,499
TOTAL EXPENDITURE			**11,616,228**
SURPLUS FOR THE YEAR			**6,189,682**

Notes 1 to 18 form an integral part of Financial Statements

Per our report of even date attached to Balance Sheet

For R.K.KHANNA & ASSOCIATES
Chartered Accountants
(Firm Regn. No.105082W)

SANJEET P.SINGH
Partner
(Membership No.157933)

Mumbai
Date : 7th September 2026

For and on behalf of the Members of
Family Service Centre

MS. SABEENA GONSALVES
Vice President

DR. LIDWIN DIAS
Chairman

MS. GRETA LOPES
Treasurer

FAMILY SERVICE CENTRE

Registration No. F-425 / BOMBAY

NOTES 1 TO 18 FORMING AN INTEGRAL PART OF FINANCIAL STATEMENTS FOR THE PERIOD ENDED 31ST MARCH 2026

NOTE NO. 1
TRUST OVERVIEW

Family Service Centre was constituted as a Trust in the Year 1955 with objectives which include providing social welfare services to the vulnerable and marginalised irrespective of caste, class, gender or community, empowering the family by creating an enabling and supportive environment, providing counseling and developing positive human values etc.

NOTE NO. 2
SIGNIFICANT ACCOUNTING POLICIES

(a) Basis of Accounting :
The financial statements are prepared under the historical cost convention on a going concern and accrual basis and in accordance with the generally accepted Accounting Principles in India and are in line with the relevant laws as well as the guidelines and Accounting Standards prescribed by the Institute of Chartered Accountants of India.

(b) Property, plant and Equipment :
Property, plant and Eqdipment are stated at their cost of acquisition or construction less accumulated depreciation and impairment, if any, and including costs, attributable to bring the assets to their working condition for their intended use.

The Trust depreciates Property, plant and Equipment using written down value method. The depreciation methods are reviewed at the end of each financial year.

(c) Investments :
Investments are valued at cost. Interest accrued on Investment has been provided for.

(d) Income Recognition :
Donations are recognised as on the date of receipt. Interest income is recognised on a time proportion basis taking into account the amount outstanding and the interest rate applicable.

(e) Foreign Currency Transactions :
Donations received in foreign currency are recorded at the rates prevailing at the time of realisation.

(f) Provisions :
Provisions are recognised when a present legal obligation, as a result of past events, for which it is probable that an outflow of economic benefits will be required to settle the obligation and a reliable estimate can be made for the amount of the obligation.

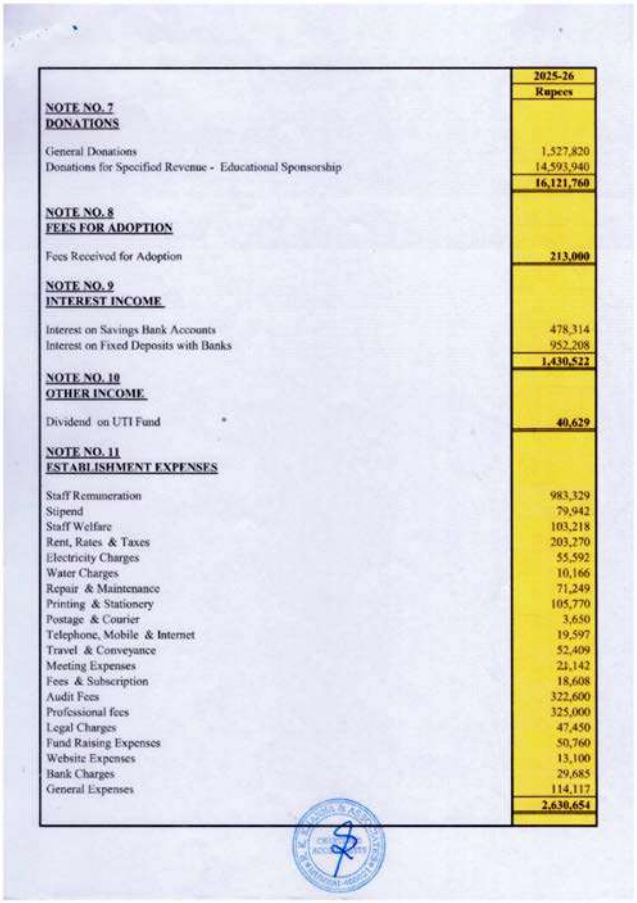
	31st March 2026 Rupees
NOTE NO. 3 **CORPUS FUND**	
Per last Balance Sheet	3,483,173
NOTE NO. 4 **OTHER FUNDS**	
Educational Funds	2,922,648
Community Development Funds	775,111
Membership Fund	107,293
	3,805,052

NOTE NO. 5
PROPERTY, PLANT & EQUIPMENT

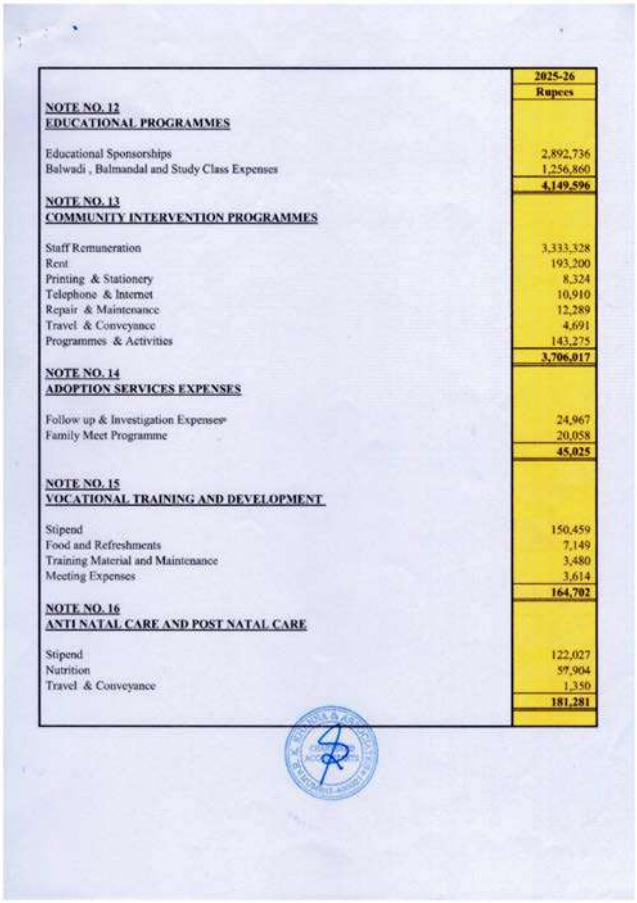
Description of Assets	Rate of Depreciation	W.D.V as at 31.03.2025	Additions during the year	Depreciation for the year	W.D.V as at 31.3.2026
Office Equipments	15%	471,594	65,000	75,614	460,980
Furniture & Fixture	10%	817,390	-	81,739	735,651
Computer & Laptop	40%	88,805	96,000	54,722	130,083
TOTAL		1,377,789	161,000	212,075	1,326,714

	31st March 2026 Rupees
NOTE NO. 6 **CASH & CASH EQUIVALENTS**	
In Savings Accounts with :	
Bank of Baroda	1,496,364
Citizen Credit Cooperative Bank	781,858
Bank of India	1,969,751
State Bank Of India	24,319
Standard Chartered Bank	12,765,335
Cash in hand	2,633
	17,040,260

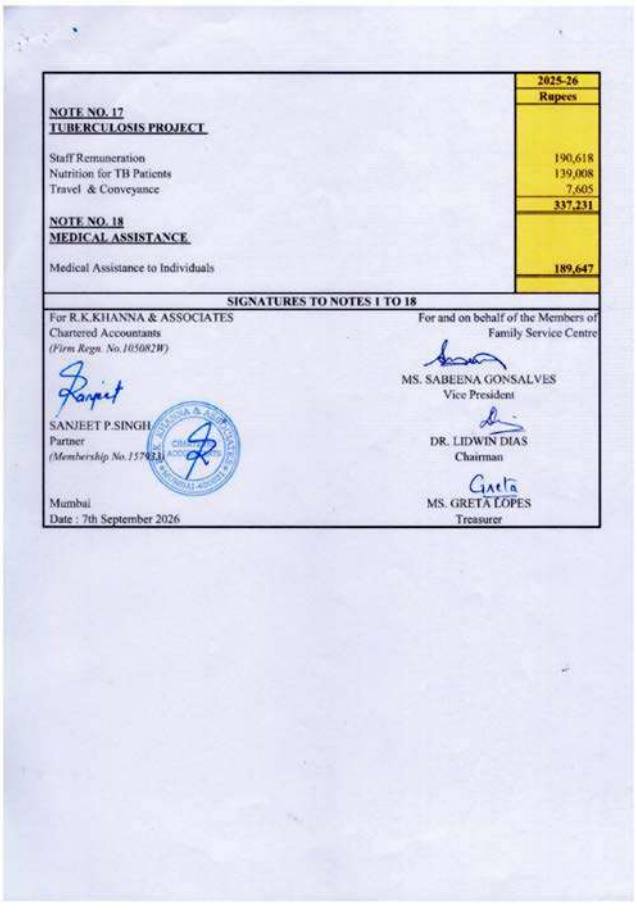
Accounts



	2025-26 Rupees
NOTE NO. 7 DONATIONS	
General Donations	1,527,820
Donations for Specified Revenue - Educational Sponsorship	14,593,940
	16,121,760
NOTE NO. 8 FEES FOR ADOPTION	
Fees Received for Adoption	213,000
NOTE NO. 9 INTEREST INCOME	
Interest on Savings Bank Accounts	478,314
Interest on Fixed Deposits with Banks	952,208
	1,430,522
NOTE NO. 10 OTHER INCOME	
Dividend on UTI Fund	40,629
NOTE NO. 11 ESTABLISHMENT EXPENSES	
Staff Remuneration	983,329
Stipend	79,942
Staff Welfare	103,218
Rent, Rates & Taxes	203,270
Electricity Charges	55,592
Water Charges	10,166
Repair & Maintenance	71,249
Printing & Stationery	105,770
Postage & Courier	3,650
Telephone, Mobile & Internet	19,597
Travel & Conveyance	52,409
Meeting Expenses	21,142
Fees & Subscription	18,608
Audit Fees	322,600
Professional fees	325,000
Legal Charges	47,450
Fund Raising Expenses	50,760
Website Expenses	13,100
Bank Charges	29,685
General Expenses	114,117
	2,630,654



	2025-26 Rupees
NOTE NO. 12 EDUCATIONAL PROGRAMMES	
Educational Sponsorships	2,892,736
Balwadi , Balmandal and Study Class Expenses	1,256,860
	4,149,596
NOTE NO. 13 COMMUNITY INTERVENTION PROGRAMMES	
Staff Remuneration	3,333,328
Rent	193,200
Printing & Stationery	8,324
Telephone & Internet	10,910
Repair & Maintenance	12,289
Travel & Conveyance	4,691
Programmes & Activities	143,275
	3,706,017
NOTE NO. 14 ADOPTION SERVICES EXPENSES	
Follow up & Investigation Expenses	24,967
Family Meet Programme	20,058
	45,025
NOTE NO. 15 VOCATIONAL TRAINING AND DEVELOPMENT	
Stipend	150,459
Food and Refreshments	7,149
Training Material and Maintenance	3,480
Meeting Expenses	3,614
	164,702
NOTE NO. 16 ANTI NATAL CARE AND POST NATAL CARE	
Stipend	122,027
Nutrition	59,904
Travel & Conveyance	1,350
	181,281



	2025-26 Rupees
NOTE NO. 17 TUBERCULOSIS PROJECT	
Staff Remuneration	190,618
Nutrition for TB Patients	139,008
Travel & Conveyance	7,605
	337,231
NOTE NO. 18 MEDICAL ASSISTANCE	
Medical Assistance to Individuals	189,647

SIGNATURES TO NOTES 1 TO 18

For R.K.KHANNA & ASSOCIATES
Chartered Accountants
(Firm Regn. No.105082W)

SANJEET P.SINGH
Partner
(Membership No.157933)

Mumbai
Date : 7th September 2026

For and on behalf of the Members of
Family Service Centre

MS. SABEENA GONSALVES
Vice President

DR. LIDWIN DIAS
Chairman

MS. GRETA LOPES
Treasurer











FAMILY SERVICE CENTRE








GPS Map Camera
मुंबई, महाराष्ट्र, India
Eucharistic Congress building no 3, 5, Convent Street, Mumbai -400 001, मुंबई, महाराष्ट्र 400001, India




Family Service Centre



FAMILY SERVICE CENTRE

Empowering the family,
The core unit of Society,
By Creating An Enabling And Supportive
Environment And providing Counselling
and developing positive human values.



FAMILY SERVICE CENTRE
Eucharistic Congress Building No. III, 5,
Convent Street, Mumbai - 400 001.
Tel:+91-22-22828862 / 9819020112
Email: director@fscmumbai.org/
director.fscmumbai@gmail.com
Web: www.fscmumbai.org
familyservicecentre
fsccolaba

MEMBER OF THE CREDIBILITY ALLIANCE
Register under the Bombay Public Trust Act 1950,
Vide No.F-425 (BOM) Dated 20 June 1955
Donations to the Family Service Centre are exempted from
Income Tax under section 80(G) of the I.T Act 1961
FCRA no. 083780324

Small steps today...
big changes tomorrow...